



Our Mission:

The mission of the Glendale Fire is to protect life and property by providing the highest level of service to the community.



GLENDALE FIRE

“Community First”



Glendale, California

Second Quarter 2014

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A Note from Fire Chief Harold Scoggins



Welcome to the Glendale Fire & Rescue Newsletter 2.0. After many years, we have hit the refresh button on our newsletter. We have given it a new look and hopefully have streamlined the information to relevant current GFD events. As with all things, this newsletter will continue to be a work in progress as we present the latest to you quarterly.

Over the past few months we have made significant progress with our push to advance in the area of technology. We have fully launched our ePCR program, hit the refresh button on our CSI inspection program and added needed licenses to our pre-fire planning platform. Each of these advancements have had their share of speed bumps along the way, but I believe each have finally hit the point where they will start to improve efficiencies for our operations.

There has been a great deal of work done to redistribute the inspection workload amongst all companies and our Fire Prevention Bureau. Our committee focused on individual and company workload, inspection frequencies for each occupancy type and inspector qualifications needed to complete each inspection. Fire Prevention plays a big part in our efforts to create a safe community and this reminds us that this is one of the most important duties that we perform. Our ability to ensure the Fire & Life Safety in places where people sleep, work and visit is a significant responsibility and with the current drought conditions we know this brush season has the potential to be more active than many in the recent past. As with all of our other responsibilities, we will take them seriously and do our best to achieve compliance with

assistance from the community. It is our goal to initiate and complete each inspection; there are obstacles that may prevent us from signing off on each inspection, but we create an awareness when we initiate the plan for correction and/or change. I would like to thank our committee for all of their ongoing efforts in this area (**BC Rifino, Jeff Halpert, Doug Nickles, Vasken Demirjian, Captain Smith, Engineer Krikor and Foster McLean**).

I am proud to announce the formation of our Glendale Fire Foundation. We are so fortunate to have so many members of the community who want to assist in supporting the needs of the GFD and the community. I especially want to thank **Pat Liddell, Harry Hull, Page Whyte and Zaven Kazazian** (Foundation President) who all spent many hours laying the groundwork for our foundation to be formed. Our initial event has been set for June 7 in partnership with Bloomingdales and the Glendale Galleria; our Firefighters will be walking the runway to raise funds for our kickoff projects. I hope everyone can come out to support us as we kick off this new adventure.

Sincerely,


Chief Harold Scoggins



After climbing a great hill, one only finds that there are many more hills to climb.

— Nelson Mandela



2/10/14:

GFD responded to a structure fire located at **621 E. Glenoaks Avenue** at 9:55 a.m. The fire was located in a strip mall and was quickly upgraded to a third alarm fire. Crews knocked down the fire at 11:44 a.m. There was \$1.5 million in structural damage and \$75,000 in content damage.

2/16/14:

GFD responded to a brush fire at **Adams Hill** on the back side of Forest Lawn. The brush fire was upgraded to a 3rd alarm and required the evacuation of 10 homes. Crews knocked the fire in 1 hour and 50 minutes. The fire burned 2 acres.

3/31/14:

GFD responded to a traffic collision involving a pedestrian at **USC Verdugo Hills Hospital**. The pedestrian was a Los Angeles City Fire Department firefighter who was hit by a vehicle who fled the scene. GFD personnel assessed and transported the firefighter for further medical evaluation.



Core Values:

EXCELLENCE IN SERVICE
In Everything We Do

INTEGRITY
Maintain the Community's Trust:
Citizens First

APPROACHABILITY
Our Door Is Always Open

RESPECTFUL
To Those We Serve and Each Other

COMMUNICATION
Actively Listening and Sharing:
Who We Are and What We Do

PROFESSIONALISM
Maintaining the Highest Standard
While Seeking Improvement



Deputy Chief Greg Fish:

CRITICAL INCIDENT STRESS DEBRIEFING

I just wanted to take the time to tell each member how much I appreciate your efforts in providing an outstanding service to the community. You don't need me to remind you how busy we have become as a department relative to incidents. Every year we are going out the door more and more. However, we often forget to take care of ourselves. From time to time, all members who respond on incidents are exposed to graphic situations. Please take the time to care for yourself after these difficult incidents.

Please do not view critical incident stress debriefing (CISD) as something you do not need. I can say with certainty that at some point you will need, and should take the time, for CISD. By requesting CISD, you are not showing weakness. I view a request for CISD as showing great strength. There are many times we lightweight the need for counseling because of potential peer pressure. My goal for the department is to change the culture and how we view CISD.

If we expect to thrive in a long and healthy career in public safety, we must take steps to protect our mental health. CISD is a vital component to your mental health and should be used when needed. Please consider this as you continue to serve others.

OPERATIONS

It's hard to believe we are already moving into Spring. Hose testing is complete and all three shifts have been busy with a variety of training including Haz Mat, MCI, RIC and Firefighter Survival drills. All shifts are currently completing their multi company night drills focused on over the side rescues. Multiple projects are in full swing as our members continue to work hard to improve the operations of the GFD. We have been completing Fire Company inspections and Vegetation management inspections utilizing our new iPads. Our committed support staff has been working diligently to keep us progressing forward.

As we move into traditional brush season, please inspect your PPE and strike team bags to ensure readiness. RT 130 training is complete which has prepared our department for the eventful brush fire season ahead of us.

Fire Marshal Stuart Tom:

Fire Prevention



The Fire Prevention Bureau is currently in the process of changing CUPA-related compliance reports to an electronic format. The City of Glendale is a Certified Unified Protection Agency (CUPA), which means that inspection and certification of businesses which use, handle, or discharge hazardous waste is conducted by the Glendale Fire Department. Previously, inspection information was recorded on paper-forms which were submitted to the state. Recently, the California Environmental Reporting System (CERS) was implemented, and all regulatory agencies throughout the state must submit the information electronically. Fire Prevention staff is working diligently to commence electronic reporting through CERS.

In terms of new construction, the Fire Prevention Bureau's Plan Check staff continues to review and approve plans for the extensive land development which can be seen throughout the city. During the third quarter of fiscal year 13/14, approximately 4,430 dwelling units/guest rooms of residential occupancy were in some phase of review or plan check. Concurrently, over a half-million square feet of commercial development were in some stage of review. Despite the heavy volume, Fire Engineering staff has managed to keep the plan check backlog stable at approximately 25-days.



Fire Prevention Coordinator Doug Nickles: **FIRE ENGINEERING FORECAST**

While the major retail development crunch for 2013 has passed by, multifamily dwelling residential development in the City remains strong. Several of the major projects in the City's development pipeline are expected to submit building plans in the coming months. We have already participated in numerous meetings with the developers and design teams to assess some key issues. A few of the projects have already been through the Design Review and/or Environmental Review process and some have been accelerated with City Council initial approvals.

Beginning Monday, April 14, 2014 the Fire Engineering Counter in the Permit Services Center (PSC) will close at 12:00 noon. The counter hours of operation will now coincide with all other counter services offered at the PSC – 7:00 am to 12:00 noon, Monday through Friday. Fire Engineering staff will remain available in the afternoons for meetings and inter-active plan checks by appointment only.

Battalion Chief/EMS Director Vincent Rifino:



This quarter we have focused on the final implementation phase of the electronic patient care records (EPCR). Based on feedback from the pilot group (made up of many of you), we worked with our EPCR provider and hospitals over the past 12 months prior to implementation in order to facilitate a smooth transition from paper forms to electronic data. We made some software adjustments, hardware upgrades and worked with the hospitals to ensure there was a proven system in place for them to receive the data.



Twelve new Ambulance Operators completed their training in an AO Academy and have started their final phase of training in the fire stations. After a week of information from **Chief Rifino, Captain Ragusa, Engineer Vaca, AO Markosyan, AO Giovinazzo and Mr. Anderson**, they started their AO internships to complete their training over the next six shifts.



Thank You

• The Glendale Fire Department would like to thank the **community for joining us on Saturday, May 10th for Fire Service Day**. We hope that you learned about the many programs, services and skills the members of the fire service utilize on a daily basis.

• The GFD would like to thank our Fire Service Day sponsors: **Blaze Pizza, Soto Food Service, Trader Joes, and Whole Foods**. The Glendale Fire Department invites everyone to join us again on **May 16, 2015 for the 2015 Fire Service Day**.

• The Glendale Fire Department would like to thank the **Glendale Unified School District and**

all of the private schools for their partnership in administrating the **Junior Fire Program** in all of the 5th grade classrooms. This year, the program which covers fire safety, water safety, first aid, disaster preparedness and much more was taught to over 2,000 students. The culminating event – the Jr. Fire Picnic hosted about 215 students from all schools who demonstrated high achievements in learning the curriculum.

• The GFD would like to thank our **Jr. Fire Picnic Sponsors: Blaze Pizza, Eureka Sausage, Frito Lay, Glendale Firefighters Association, Insurance Brokers Association of Burbank, Glendale, and Pasadena, Kiwanis Foundation of Montrose-La Crescenta, La Crescenta Ralphs, Montrose Trader Joes, and Togo's**.

UPCOMING EVENTS:

GFD FASHION SHOW:

The Glendale Fire Foundation in partnership with Bloomingdales will be hosting its first event – the GFD Fashion Show. Visit **Bloomingdales at the Glendale Galleria on Saturday, June 7, 2014 from 1- 4 p.m.** to watch the Firefighters of the Glendale Fire Department showcase the various looks of the summer.

GFD RETIREE LUNCHEON:

The Glendale Fire Department would like to invite all of the retired members from the department to a Retiree Luncheon on **Friday, June 20th from 11:30-1 p.m. in the community room on the 2nd Floor of the Fire Administration building located at 421 Oak Street, Glendale, CA 91204.**

JULY 4TH

The 4th of July is a wonderful day to celebrate our nation. Remember **fireworks are ILLEGAL** in Glendale. Please attend one of the many fire family fun celebrations.



GFD NEW HIRES:

Jeremy Frazier
Fire Captain

Andrew Gano
Fire Captain

Sita Demirjian
Fire Engineering
Plan Checker

Anoli Patel
Public Safety
Business Assistant

Yolanda Rodriguez
Public Safety
Business Assistant

Erinn Torres
Public Safety
Business Assistant



Firefighters knocked down a three-alarm blaze in a strip mall at 621 East Glenoaks Boulevard on February 10th.

Battalion Chief Propst: Training & Safety



The Training and Safety Section has been extremely busy during the first quarter of 2014. During this quarter, all sworn personnel received ladder training, Multi Casualty Incidents (MCI) and Hazmat FRO (First Responder Operational) refresher training. The department has new 35” ladders with a dual pulley system that required our crews to learn the proper technique to carry and raise the ladder. As we near the summer months, we realize that brush season is upon us. Therefore, GFD will be focusing its training efforts on Wildland fires and how to properly respond to brush related incidents in and around our city.

ESC Villanueva: Community Preparedness Information



With the recent earthquakes and the approaching brush fire season, we are reminded about the importance of emergency preparation.

The 4 important steps to any emergency preparation plan are:

1. Emergency Supply Kit: Build and emergency supply kit with food and water for a minimum of 3 days, flashlight, radio, copies of important documents, first aid supplies, comfort items, hygiene items, clothes, work gloves, and much more. You should have a kit you and your pets at home, work and in your car.

2. Communication Plan: Write down all important contacts – spouses cell, parents/children’s numbers, caregivers, etc. Designate an out of state contact to act a middle person for your family to check in with.

3. Evacuation Plan: Develop a list of the evacuation routes out of your neighborhood. Drive the routes to become familiar with where they take you.

4. Notifications: Register for **Everbridge**, the City of Glendale’s mass notification system to get disaster related information as it pertains to your neighborhood at www.glendaleca.gov <<http://www.glendaleca.gov>> under the highlights section. Follow the city on twitter at @MyGlendale and the Glendale Fire Department at @GlendaleCAFire. Watch **GTV6** to get up to date disaster information.

Contact Us

IN AN EMERGENCY
CALL 911

TRAINING

541 W. Chevy Chase
Glendale, CA 91204
(818) 548-4050

EMERGENCY MEDICAL SERVICES

420 W. Harvard Street
Glendale, CA 91204
(818) 548-6471

COMMUNITY EMERGENCY RESPONSE TEAM

818-548-6404

CURBSIDE OIL PICK UP

818-548-3227

FIRE PREVENTION/ EMC

780 Flower Street
Glendale, CA 91201
(818) 548-4810 or (818) 548-4030

GLENDALE MEDIC

818-548-4041

FIRE ENGINEERING / PLAN CHECK / PERMITS

633 E. Broadway, Room 101
Glendale, CA 91206
(818) 548-3207

HOUSEHOLD HAZARDS WASTE INFO. LINE

818-548-3862



The Glendale Fire Department Administration

421 Oak Street, Glendale, CA 91204
(818) 548-4814

www.glendaleca.gov

VEGETATION MANAGEMENT / HAZARD COMPLAINTS

818-548-3814

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