

# CITY OF GLENDALE

## EMPLOYEE CODE OF ETHICS

***We are personally committed to each of these core values:***

***Excellence*** – Striving to provide the best quality public service.

***Integrity*** – Demonstrating steadfast consistency of actions, values, methods, measures, principles, expectations, and outcomes.

***Honesty*** – Being straightforward in our words and actions, never tolerating lying, cheating, stealing, or deception.

***Trust*** – Earning confidence through committed actions.

***Fairness*** – Acting in a manner free from self-interest, favoritism, or bias.

***Teamwork*** – Doing our part to assist and support each other in harmony.

***Respect*** – Maintaining a high regard for everyone.

***Accountability*** – Accepting responsibility for the quality and completion of our services as stewards of the community's assets.

***Compassion*** – Exercising care and courtesy while being helpful, sensitive, empathetic, and understanding of everyone's needs.

***Cultural Awareness*** – Respecting our differences while focusing on common ground to build community.

### ***Guiding Principles of Ethical Conduct***

- 1. Act with integrity in all situations and relationships.*
- 2. Be fair and impartial with all decision making.*
- 3. Conduct government openly, efficiently, equitably, and honorably so that the public can make informed judgments.*
- 4. Provide superior service and maintain a high regard for everyone without favoritism or prejudice.*
- 5. Safeguard public confidence in the integrity of government.*

