City of Glendale Budget Study Session #2 May 6, 2014



FY 2014-15 Budget Agenda

- Glendale-Based Budgeting
 - City Council Priorities
 - Outreach & Validation
 - Department Strategic Goals
 - Key Performance Indicators
- Summary of Appropriations
- Department Budget Summaries
- Questions & Comments





- City Council Priorities
 - Council sets the tone
 - Set framework & establish vision
 - Must be long-range yet tied to community needs
- Outreach and Validation
 - In sync with community needs and wishes?
 - Feedback loop
 - "Keeping score"/Use of Social Media



- Department Strategic Goals
 - Handful of <u>strategic</u> goals that departments must achieve and which define a "successful year"
 - How do we define "success"?
 - Identify innovative, value-added "stretch" goals Raise the bar!
- Key Performance Indicators
 - Tactical measures of a department's effectiveness
 - Helps ensure that the day-to-day tasks are completed as well
 - Look at "how" and "how well", as well as "what" and "why"



I. Fiscal Responsibility

- General Fund Operationally Balanced for FY 2013-14
- Disciplined Investment Approach
- Maintained General Fund Reserve

II. Exceptional Customer Service

- Customer Satisfaction Survey
- City Offers Concierge Services
- Database Centralization

III. Economic Vibrancy

- Economic Development Ordinance
- Economic Development Dashboard
- Back to Business (B2B) Program



IV. Informed & Engaged Community

- Outreach for 2013 Municipal Elections
- Library, Arts & Culture Programming for Community Engagement
- 24/7 Access to Books and Information

V. Safe & Healthy Community

- Part 1 Crime Reduction
- Full DNA Accreditation of Verdugo Regional Crime Lab
- Development & Implementation of Fire Dept. Strategic Plan

VI. Balanced, Quality Housing

- Numerous Developments Across the City Focused on "Urban Living"
- Housing Development for very low, low and moderate income Households



VII. Community Services & Facilities

- Completion of Brand Library Renovation
- Trail Safety Patrol
- Continued Partnership with Ascencia Center and Emergency Shelter

VIII. Infrastructure & Mobility

- Continued Focus on ADA Curb/Ramp Installation and Repairs
- Safe Routes to School Improvement Project
- Adams Street and Chevy Chase Drive Rehabilitation Project

IX. Arts & Culture

- Renovation of Alex Theatre
- Glendale Narrows Riverwalk Art Component



X. Sustainability

- Enhanced Outreach Programming
- Plastic Carryout Bag Ban
- Increased Fleet of Compressed Natural Gas Vehicles
- Recycling Center Expansion
- Completion of Anaerobic Digestion Request for Proposal
- Grid Modernization
- Enhanced Smoking Ordinance for Multifamily Buildings



- Outreach and Validation
 - Rose Institute of State & Local Government
 - Every four years
 - Statistical, random sample of residents
 - Cerrell Associates confirms most findings with high-propensity voters
 - Stats and scores
 - 73% rated Glendale with an 8 or higher
 - 85% were satisfied or very satisfied with services provided by the City
 - > Top three departments with highest levels of satisfaction:
 - » Fire (90%)
 - » Library, Arts & Culture (83%)
 - » Police (80%)
 - 69% believe that the City is headed in the right direction
 - 57% rated the Downtown district with an 8 or higher
 - 58% rated Historic Old Town Montrose with an 8 or higher
 - 96% feel safe in Glendale

- Outreach and Validation (continued)
 - Use of Social Media & the Feedback Loop
 - Safe city, Hip city, Healthy city
 - # hits, comments, subscribers, followers
- Community's Ranking of City Council Priorities (in order of "very important" to "not important at all")
 - Safety And Emergencies (79%)
 - Infrastructure/Utility Plan (71%)
 - Fiscal Responsibility (65%)
 - Recreation/Education (57%)
 - Preserving Neighborhood Character (50%)
 - Balanced Mix of Housing (48%)
 - Manage Growth/Development (47%)
 - Arts/Culture (43%)



- Have the priorities changed?
 - Additions, deletions & new challenges
 - Encompassing enough or too diluted?
- Should the priorities be re-ordered?
 - Have circumstances dictated the need for "hard, fast" rule/order or can we continue to balance?
 - Culture of Discipline versus Culture of Service?
- What is the Council's Vision?
 - Evolution versus Revolution
 - Sustained Greatness; Response versus Reaction
- Council Sets the Tone



FY 2014-15 Budget Summary of Appropriations



Summary of Appropriations All Funds

	Adopted	Proposed	Increase /	%
Fund Type	FY 2013-14	FY 2014-15	(Decrease)	Change
Consoral Fired	Ф 470 704 00C	Ф 404 F04 F0 7	Ф 40.700.00	4 00
General Fund	\$ 170,731,906	\$ 181,501,527	\$ 10,769,62	1 6.3
Special Revenue Funds	89,983,396	96,800,363	6,816,96 ⁻	7 7.6
Debt Service Funds	4,092,062	3,053,500	(1,038,562	(25.4)
Capital Improvement Funds	15,465,798	15,264,102	(201,696	(1.3)
Enterprise Funds	364,771,055	444,333,348	79,562,29	3 21.8
Internal Service Funds	92,897,508	92,069,594	(827,914	(0.9)
All Funds – Grand Total	\$ 737,941,725	\$ 833,022,434	\$ 95,080,709	9 12.9



Authorized Full-Time Positions

Fiscal	Authorized
Year	Positions
2002-03	1,835
2003-04	1,829
2004-05	1,881
2005-06	1,995
2006-07	1,974
2007-08	1,986
2008-09	1,942
2009-10	1,904
2010-11	1,899
2011-12	1,873
2012-13	1,605*
2013-14	1,588
2014-15 Proposed	1,583



Organizational Profile Tri-City Comparison

FY 2013-14 Adopted Budget

	Glendale	Burbank	Pasadena
Total Population (Per Department of Finance)	193,652	104,982	140,020
 Total City Employees (FTE) Budgeted 	1,588	1,391	2,145
Total General Fund FTE	905	952	937
 Total Adopted Budget 	\$737,941,725	\$647,966,130	\$677,891,276
 Total General Fund Adopted Budget 	\$170,731,906	\$149,474,906	\$202,662,000
 Residents served per FTE 	122	75	65
 Residents served per FTE (General Fund) 	214	110	149
 Total Budget per capita 	\$3,811	\$6,172	\$4,841
 General Fund Budget per capita 	\$882	\$1,424	\$1,447



Summary of Appropriations General Fund (1 of 2)

Department	Adopted FY 2013-14		Proposed FY 2014-15		ncrease / Decrease)	% Change
Administrative Services	\$	5,489,797	\$ 4,874,793	\$	(615,004)	(11.2)
City Attorney		3,207,427	3,290,849		83,422	2.6
City Clerk		1,152,797	1,142,982		(9,815)	(0.9)
City Treasurer		643,441	653,874		10,433	1.6
Community Development		9,224,562	10,083,724		859,162	9.3
Community Services & Parks		9,585,371	9,691,188		105,817	1.1
Fire		40,072,164	42,761,695		2,689,531	6.7
Human Resources		2,388,756	2,480,880		92,124	3.9
Library, Arts & Culture		7,775,616	8,243,513		467,897	6.0



Summary of Appropriations General Fund (2 of 2)

Department	Adopted FY 2013-14	F	Proposed FY 2014-15	Increase / (Decrease)	% Change
Management Services	\$ 4,953,034	\$	4,581,584	\$ (371,450)	(7.5)
Police	66,874,072		67,177,950	303,878	0.5
Public Works	18,076,981		17,703,607	(373,374)	(2.1)
Transfers	390,000		5,917,000	5,527,000	1,417.2
Retirement Incentive	897,888		897,888		- 1
Non-Departmental			2,000,000	2,000,000	N/A
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General Fund Total	\$ 170,731,906	\$	181,501,527	\$ 10,769,621	6.3



Summary of Appropriations Special Revenue Funds (1 of 4)

Fund	Adopted FY 2013-14	Proposed FY 2014-15	Increase / (Decrease)	% Change
201-CDBG Fund	\$ 2,067,000	\$ 1,746,630	\$ (320,370)	(15.5)
202-Housing Assistance Fund	30,895,786	30,893,768	(2,018)	(0.1)
203-Home Grant Fund	1,261,763	1,310,232	48,469	3.8
204-Supportive Housing Grant Fund	2,366,587	2,042,597	(323,990)	(13.7)
205-Emergency Solutions Grant Fund	242,624	157,089	(85,535)	(35.3)
206-Workforce Investment Act Fund	4,574,000	4,808,876	234,876	5.1
210-Urban Art Fund	-	360,000	360,000	N/A
211-Glendale Youth Alliance Fund	1,743,108	1,515,392	(227,716)	(13.1)
213-Low&Mod Income Hsg Asset Fund	614,668	678,000	63,332	10.3



Summary of Appropriations Special Revenue Funds (2 of 4)

Fund	Adopted FY 2013-14	Proposed FY 2014-15	Increase / (Decrease)	% Change
215-Economic Development Fund	\$ -	\$ 1,182,955	\$ 1,182,955	N/A
251-Air Quality Improvement Fund	305,173	305,058	(115)	(0.1)
252-PW Special Grants Fund	709,000		(709,000)	(100.0)
253-San Fernando Landscape Dist. Fund	d 81,124	81,124		-
254-Measure R Local Return Fund	1,996,000	6,908,000	4,912,000	246.1
255-Measure R-Regional Return Fund	2,025,000	2,400,000	375,000	18.5
256-Transit Prop A Local Return Fund	5,039,620	3,731,155	(1,308,465)	(26.0)
257-Transit Prop C Local Return Fund	3,582,270	3,843,009	260,739	7.3
258-Transit Utility Fund	15,707,067	18,725,339	3,018,272	19.2



Summary of Appropriations Special Revenue Funds (3 of 4)

Fund	Adopted FY 2013-14		Proposed FY 2014-15		Increase / (Decrease)		% Change
260-Asset Forfeiture Fund	\$	613,632	\$	559,652	\$	(53,980)	(8.8)
261-Police Special Grants Fund		948,107		945,700		(2,407)	(0.3)
262-Supplemental Law Enforcement		387,627		396,089		8,462	2.2
265-Fire Grant Fund		-		-		-	N/A
266-Fire Mutual Aid Fund		100,000		125,000		25,000	25.0
267-Special Events Fund		838,277		697,149		(141,128)	(16.8)
270-Nutritional Meals Grant Fund		372,390		389,495		17,105	4.6
275-Library Fund		205,019		207,207		2,188	1.1
280-Cable Access Fund				\ <u>-</u>			N/A



Summary of Appropriations Special Revenue Funds (4 of 4)

Fund	Adopted FY 2013-14	Proposed Increase FY 2014-15 (Decreas		% Change
290-Electric Public Benefit Fund	\$ 6,308,114	\$ 6,044,007	\$ (264,107)	(4.2)
511-Emergency Medical Services Fund	6,999,440	6,746,840	(252,600)	(3.6)
Special Revenue Total	\$ 89,983,396	\$ 96,800,363	\$ 6,816,967	7.6



Summary of Appropriations Debt Service Funds

Fund	Adopted / 2013-14	Proposed FY 2014-15		crease / ecrease)	% Change
303-Police Building Project Fund	\$ 2,700,000	\$ 3,053,500	\$	353,500	13.1
306-Capital Leases Fund	1,392,062	-	(1,392,062)	(100.0)
Debt Service Total	\$ 4,092,062	\$ 3,053,500	\$ (1,038,562)	(25.4)



Summary of Appropriations Capital Improvement Funds (1 of 2)

		Adopted		Proposed		Increase /	%
Fund	FY 2013-14			FY 2014-15		(Decrease)	Change
401-General Fund Capital Improvement F	un	d					
Community Services & Parks	\$	4,594,000	\$	630,000	\$	(3,964,000)	(86.3)
Fire		592,000		1,000,000		408,000	68.9
Library, Arts & Culture		250,000		5,106,000		4,856,000	1,942.4
Management Services		200,000		-		(200,000)	(100.0)
Public Works		319,736		369,000		49,264	15.4
Transfers		2,892,062	X.	2,000,000		(892,062)	(30.8)
Total 401-GF Capital Improvement Fund	\$	8,847,798	\$	9,105,000	\$	257,202	2.9
402-State Gas Tax Fund		6,018,000		5,004,000		(1,014,000)	(16.8)
403-Landfill Post Closure Fund		-		-		-	N/A
405-Parks Mitigation Fee Fund		600,000		760,000		160,000	26.7



Summary of Appropriations Capital Improvement Funds (2 of 2)

	Adopted	Adopted		roposed	Increase /		%	
Fund	FY 2013-14	FY 2013-14		FY 2014-15		ecrease)	Change	
407-Library Mitigation Fee Fund	\$	-	\$	45,102	\$	45,102	N/A	
408-Parks Quimby Fee Fund		-		- ()		-	N/A	
409-CIP Reimbursement Fund		-		350,000		350,000	N/A	
Capital Improvement Total	\$ 15,465,79	8	\$ 1	5,264,102	\$	(201,696)	(1.3)	



Summary of Appropriations Enterprise Funds (1 of 2)

Fund	Adopted FY 2013-14	Proposed FY 2014-15	Increase / (Decrease)	%
Fullu	F1 2013-14	F1 2014-15	(Decrease)	Change
501-Recreation Fund	\$ 4,059,447	\$ 4,529,093	\$ 469,646	5 11.6
510-Hazardous Disposal Fund	1,607,000	1,668,272	61,272	3.8
520-Parking Fund	10,609,781	12,320,826	1,711,045	5 16.1
525-Sewer Fund	29,112,546	32,230,468	3,117,922	2 10.7
530-Refuse Disposal Fund	23,002,209	22,700,235	(301,974) (1.3)
552-Electric Works Revenue Fund	218,260,617	224,845,125	6,584,508	3.0
553-Electric Depreciation Fund	13,891,818	60,606,311	46,714,493	336.3



Summary of Appropriations Enterprise Funds (2 of 2)

	Adopted	Proposed		Increase /	%	
Fund	FY 2013-14	FY 2014-15	((Decrease)	Change	
	10% 有多					
555-Electric Customer Paid Fund	\$	\$ 3,365,341	\$	3,365,341	N/A	
572-Water Works Revenue Fund	46,226,285	46,980,963		754,678	3 1.6	
573-Water Depreciation Fund	14,198,500	29,388,962		15,190,462	2 107.0	
575-Water Customer Paid Fund	-	1,940,731		1,940,731	N/A	
701-Fire Communication Fund	3,802,852	3,757,021		(45,831)	(1.2)	
Enterprise Total	\$ 364,771,055	\$ 444,333,348	\$	79,562,293	21.8	



Summary of Appropriations Internal Service Funds (1 of 2)

	Adopted	Proposed	Increase /	%
Fund	FY 2013-14	FY 2014-15	(Decrease)	Change
601-Fleet / Equipment Mgmt Fund	\$ 14,533,115	\$ 14,072,844	\$ (460,271) (3.2)
602-Joint Helicopter Operation Fund	4,595,914	1,571,670	(3,024,244	(65.8)
603-ISD Infrastructure Fund	8,936,079	9,519,034	582,95	5 6.5
604-ISD Applications Fund	6,471,394	7,099,190	627,79	6 9.7
610-Unemployment Insurance Fund	315,738	314,694	(1,044	(0.3)
612-Liability Insurance Fund	7,745,221	7,663,103	(82,118	3) (1.1)
614-Compensation Insurance Fund	11,513,671	12,287,946	774,27	5 6.7
615-Dental Insurance Fund	1,345,896	1,381,631	35,73	5 2.7



Summary of Appropriations Internal Service Funds (2 of 2)

	Adopted	Proposed	Increase /	%
Fund	FY 2013-14	FY 2014-15	(Decrease)	Change
616-Medical Insurance Fund	\$ 24,917,608	\$ 25,798,660	\$ 881,05	3.5
617-Vision Insurance Fund	245,560	251,662	6,10	2.5
640-Employee Benefits Fund	3,579,901	3,623,376	43,47	75 1.2
641-RHSP Benefits Fund	1,618,763	1,631,330	12,56	0.8
642-Post Employment Benefits Fund	2,214,458	2,223,930	9,47	2 0.4
660-ISD Wireless Fund	4,864,190	4,630,524	(233,666	6) (4.8)
Internal Service Total	\$ 92,897,508	\$ 92,069,594	\$ (827,914	4) (0.9)



FY 2014-15 Departmental Budgets



FY 2014-15 Budget Departmental Budgets

- Department Dashboards
 - Executive Summary of Department Budget
 - Summary of Personnel
 - Key Performance Indicators
- Strategic Goals
 - Progress on FY 2013-14 Strategic Goals
 - Proposed FY 2014-15 Strategic Goals
- Appropriation Summary by Fund
- Fund Recap



Administrative Services



Administrative Services FY 2014-15 Budget Summary

Salaries & Benefits	\$ 3,373,220
• M&O	1,501,573
 Capital Outlay 	-
 Capital Improveme 	nt -
Total Bu	s 4,874,793

Personnel						
Executive	1.00	3.2%				
Management	8.22	26.5%				
Non-Management	21.05	67.6%				
Hourly	0.85	2.7%				
Total	31.12	100.0%				

	Performance Indicator	2012-13 Actual	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
1	# of employees with open P-Cards citywide	188	186	191	190	189	189
2	Average P-Card purchase amount	\$230	\$216	\$207	\$229	\$217	\$217
3	Avg. days from approved requisition to PO issued	16	15	21	17	17	17.5
4	Citywide personnel cost	\$212,465,859	\$52,596.008	\$52,088,082	\$53,183,519	\$52,622,537	\$210,490,146
5	Citywide personnel cost to total operating cost	36.1%	32.4%	34.5%	34.4%	33.7%	33.7%



Administrative Services FY 2014-15 Budget Summary

2013/14 Strategic Goals - 93% Complete

- Develop Specifications for Migration to Tier II Management Information System and Conduct RFP/RFQ process (with ISD) (Complete)
- Develop Strategy and Implement a Multi-Pronged Approach to Address OPEB Liabilities (with HR) (In Process)
- Complete Evaluation of Expenditure Control Budget Pilot Program (In Process)
- Complete and Implement Revised Budget Policies (In Process)

2014/15 Strategic Goals

- Evaluate the Tier II RFP and develop a project and funding plan (with ISD and HR)
- Evaluate and overhaul the City's procurement methods and policies
- Implement an OPEB reduction strategy (with HR and CM)
- Develop a voter-approved revenue enhancement measure



Administrative Services Proposed FY 2014-15 Budget

Fund Summary

	Α	Adopted Proposed		li	Increase/(Decrease)		
	FY	2013-14	FY	´ 2014-15		\$	%
General Fund (101)	\$	5,489,797	\$	4,874,793	\$	(615,004)	(11.2)



City Attorney



City Attorney FY 2014-15 Budget Summary

•	Salaries 8	Benefits	\$ 3,332,269
•	M&O		7,621,683
•	Capital O	utlay	-
•	Capital Im	-	
4		Total Budget	\$ 10,953,952

Personnel						
Executive	1.00	5.1%				
Management	7.00	35.6%				
Non-Management	10.21	52.0%				
Hourly	1.44	7.3%				
Total	19.65	100.0%				

	Performance Indicator	2012-13 Actual	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
1	Number of claims received	236	92	73	48	71	284
2	Number of claims closed	226	71	79	72	74	296
3	Number of lawsuits received	25	10	4	10	8	32
4	Number of lawsuits closed	38	10	4	6	7	27
5	No. of Legal Service Requests Received	544	153	145	156	151	605
6	No. of Legal Service Requests Closed	423	114	132	136	127	509



City Attorney FY 2014-15 Budget Summary

2013/14 Strategic Goals - 84%

- Restructure and implement training program for City Officials / employees on issues pertaining to the Brown Act, conflict of interest, and public records act (Complete)
- Produce and distribute an annual report for the City Attorney's Office (In Process)
- Examine means of achieving swifter compliance with Municipal Code to address quality of life issues of importance to the community (Complete)

2014/15 Strategic Goals

- In conjunction with ISD, prepare a white paper on retention of electronic records, with discussion of interplay with retention requirements, PRA and e-discovery requirements
- Modernize/Update municipal code provisions relating to activity with expressive components, including charitable solicitation, parades/assemblies, and mobile billboards.
- Implement new document/project management system to improve customer service to client departments
- In conjunction with Finance, coordinate efforts to prepare a proposed charter amendment addressing purchasing and contract authority issues to allow for revised contract procurement methods.



City Attorney Proposed FY 2014-15 Budget

Fund Summary

	Adopted		Proposed		Increase/(Decrease)		
	F	Y 2013-14	F	Y 2014-15		\$	%
General Fund (101)	\$	3,207,427	\$	3,290,849	\$	83,422	2.6
Liability Insurance Fund (612)		7,745,221		7,663,103		(82,118)	(1.1)
Total Budget	\$	10,952,648	\$	10,953,952	\$	1,304	0.1



City Attorney Proposed FY 2014-15 Budget

Fund Recap

	General Fund (101)		ity Insurance und (612)
Revenues	N/A	\$	6,693,555
Appropriations:			
Salaries & Benefits	2,995,211		337,058
M&O and Transfers	295,638		7,326,045
Capital			_
Total Appropriations	3,290,849		7,663,103
Less Asset Capitalization	N/A	N.	-
Net Surplus/(Use of Fund Balance)	N/A		(969,548)
Beginning Fund Balance	N/A		7,821,233
Ending Fund Balance	N/A	\$	6,851,685



City Clerk



City Clerk FY 2014-15 Budget Summary

Salaries & Benefits	\$ 696,683
• M&O	446,299
Capital Outlay	
 Capital Improvement 	
Total Budg	set \$ 1,142,982

Personnel						
Executive	1.00	11.9%				
Management	1.00	11.9%				
Non-Management	5.00	59.4%				
Hourly	1.41	16.8%				
Total	8.41	100.0%				

	Performance Indicator	2012-13 Actual	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
1	Total Public Records Requests received	409	117	109	79	102	407
2	Total Public Records Requests provided	342	103	106	75	95	379
3	# of Filming Permits issued	274	72	57	79	69	277
4	# of Special Event Permits issued	143	38	33	22	31	124
5	Total # of agenda items processed	605	121	110	86	106	423



City Clerk Proposed FY 2014-15 Budget

Fund Summary

Adopted		Proposed	Increase/(Decrease)			
	FY 2013-14	FY 2014-15	\$	%		
	\$ 1,152,797	\$ 1,142,982	\$ (9,815)	(0.9)		



General Fund (101)



City Treasurer



City Treasurer FY 2014-15 Budget Summary

Salaries & Benefits	\$ 559,998	Persor	nnel	
- M&O	90,476	Executive	1.00	18.3%
Capital Outlay	3,400	Management	1.00	18.3%
		Non-Management	3.00	55.0%
Capital Improvement		Hourly	0.46	8.4%
Total Budget	\$ 653,874	Total	5.46	100.0%

M	Performance Indicator	2012-13 Actual	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
1	Median weighted average for maturity of City portfolio assets (months)	20.95	23.1	21.2	21	21.8	21.8
2	Total investment earnings per quarter (millions)	\$3,229,392	\$801,854	\$829,124	\$791,160	\$807,379	\$3,229,517
3	Rate of return on City Portfolio per quarter (%)	.85%	.87%	.88%	.86%	.87%	.87%



City Treasurer Proposed FY 2014-15 Budget Fund Summary

	Adopted	Proposed	Increase/(Decrease)		
	FY 2013-14	FY 2014-15	\$	%	
General Fund (101)	\$ 643,441	\$ 653,874	\$ 10,433	1.6	



Community Development



Community Development FY 2014-15 Budget Summary

 Salaries & Benefits 	\$ 11,620,743
• M&O	31,720,981
 Capital Outlay 	-
 Capital Improvement 	-

Note: Total includes \$28 M in Section 8 vouchers

Total Budget \$ 43,341,724

Personnel								
Executive	1.80	1.5%						
Management	23.50	20.2%						
Non-Management	75.24	64.6%						
Hourly	16.02	13.7%						
Total	116.56	100.0%						

	Performance Indicator	2012-13 Actual	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
1	Total number of building permits issued (all types)	2,635	777	677	600	685	2,739
2	Average valuation per building permit	\$79,694	\$65,498	\$159,472	\$65,500	\$96,823	\$96,823
3	Avg. turnaround time per building plan check submitted (days)	22	20	19	18	19	19
4	# of requests for service received	13,353	3,184	2,453	2,521	2,719	10,877
5	# of code enforcement inspections completed	19,538	5,338	4,619	4,095	4,684	18,736



Community Development FY 2014-15 Budget Summary

2013/14 Strategic Goals - 83% Completed

- Conduct a Feasibility Study and Cost/Benefit Analysis of Leveraging Area Command and Code Enforcement Resources Under Community Policing (With PD) (Complete)
- Complete Outreach and Implement Permit Streamlining (with FD, PW, GWP, and City Attorney's Office) (In Process)
- Implement Technological Improvements to Better Track and Assess Customer Experience (In Process)
- Complete Draft South Glendale Community Plan (In Process)
- Complete Historic Survey of Commercial Properties (In Process)

2014/15 Strategic Goals

- Reorganize Building & Safety Division according to the new work program
- Complete first draft of the South Glendale Community Plan
- Implement and evaluate first round of Business Registration Certificate and licensing processes
- Complete RFQ and initiate RFP processes for disposition of Rockhaven asset
- Complete the first draft of the Historic Commercial Property Survey
- Complete the visioning exercise for the 5th and Sonora site
- Complete construction of Veterans' Village
- Fully integrate Mobility Planning operation into CDD
- Implement mobile devices protocol/apparatus for Code Compliance inspectors
- Complete Public Interface Technology Upgrade in Permit Services Center
- Complete Cash Box Systems Upgrade throughout CDD



Community Development Proposed FY 2014-15 Budget

Fund Summary

	Adopted		Proposed	Increase/(Decrease)		
	FY	2013-14	FY 2014-15		\$	%
General Fund (101)	\$	9,224,562	\$ 10,083,724	\$	859,162	9.3
CDBG Fund (201)		396,000	376,000		(20,000)	(5.1)
Housing Assist Fund (202)*		30,895,786	30,893,768		(2,018)	(0.1)
Home Grant Fund (203)		1,261,763	1,310,232		48,469	3.8
Low&Mod Income Housing Asset Fund (213)		614,668	678,000		63,332	10.3
Total Budget	\$	42,392,779	\$ 43,341,724	\$	948,945	2.2



^{*} Fund 202 includes \$28 M in Section 8 vouchers

Community Development Proposed FY 2014-15 Budget

		Low&Mod			
		CDBG	Housing		Income Hsg
		Fund	Assistance	Home Grant	Asset Fund
	GF (101)	(201)	Fund (202)	Fund (203)	(213)
Revenues	N/A	\$376,000	\$ 30,936,577	\$ 1,310,232	\$ 678,000
Appropriations:					
Salaries & Benefits	8,693,731	355,457	2,195,955	276,736	98,864
M&O and Transfers	1,389,993	20,543	28,697,813	1,033,496	579,136
Capital		-	-		-
Total Appropriations	10,083,724	376,000	30,893,768	1,310,232	678,000
Less Asset Capitalization	N/A	N/A	N/A	N/A	N/A
Net Surplus/(Use of Fund Balance)	N/A		42,809	/ · · ·	
Beginning Fund Balance	N/A	-	3,844,835		10,356,379
Ending Fund Balance	N/A	\$ -	\$ 3,887,644	\$ -	\$10,356,379



Community Services & Parks



Community Services & Parks FY 2014-15 Budget Summary

Salaries & Benefits	\$ 13,793,943				
- M&O	9,640,073				
Capital Outlay	54,500				
Capital Improvement	2,755,844				
Total Budget	\$ 26,244,360				

Personnel							
Executive	1.00	0.4%					
Management	22.28	9.5%					
Non-Management	79.10	33.5%					
Hourly	133.41	56.6%					
Total	235.79	100.0%					

1	Performance Indicator Number of sports field permits process	2012-13 Actual sed (19 fields):	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
	Non-revenue permits (i.e. in season youth leagues, GCC, AYSO, GUSD)	209	49	46	47	47	189
	Revenue Permits	504	141	118	135	131	525
2	Number of duplicated participants in:				Ar /		
	Contract classes	2,232	624	194	722	513	2,053
	Recreational classes	33,328	9,293	6,253	7,194	7,247	29,987
3	Average starting wage of Verdugo Jobs Center Participants	\$18.64	\$14.31	\$17.52	\$19.52	\$17.12	\$17.12



Community Services & Parks FY 2014-15 Budget Summary

2013/14 Strategic Goals – 90% Completed

- White Paper Assessment of Parks Maintenance Operations Outline Capacity, Strengths, Liabilities and Future Opportunities (In Process)
- White Paper on Transition of WIB to Economic Development (In Process)
- Increase Facility Rental Income by 5% (In Process)
- Identify Youth Services Partnership Opportunities with GUSD/other Community Organizations (In Process)

2014/15 Strategic Goals

- Develop website portal for connecting community volunteers, nonprofit organizations, and centralized community calendar (with Management Services)
- Complete implementation of "Water-wise" landscaping in City parks with goal of 10% reduction in water usage
- Create strategic partnerships between the WIB and educational institutions for the development and submission of two joint grant funding applications
- Complete master plan processes for Fremont and Central Parks
- Increase facility rental income by 3%
- Expand after-school, structured recreation programming and implement an after-school recreation program
 in collaboration with GUSD
- Develop a Urban Park Development Strategic Plan



Community Services & Parks Proposed FY 2014-15 Budget Fund Summary (1 of 2)

Fund Summary (1 of 2)

	Adopted	Proposed	Increase/(De	crease)
	FY 2013-14	FY 2014-15	\$	%
General Fund (101)	\$ 9,585,371	\$ 9,691,188	\$ 105,817	1.1
CDBG Fund (201)	1,671,000	1,370,630	(300,370)	(18.0)
Supportive Housing Grant Fund (204)	2,366,587	2,042,597	(323,990)	(13.7)
Emergency Solutions Grant Fund (205)	242,624	157,089	(85,535)	(35.3)
Workforce Investment Fund (206)	4,574,000	4,808,876	234,876	5.1
Glendale Youth Alliance Fund (211)	1,743,108	1,515,392	(227,716)	(13.1)
Nutritional Meals Grant Fund (270)	372,390	389,495	17,105	4.6



Community Services & Parks Proposed FY 2014-15 Budget

Fund Summary (2 of 2)

	Adopted FY 2013-14		Proposed FY 2014-15		Increase/(Dec	rease)
					\$	%
Capital Improvement Fund (401)	\$	4,594,000	\$	630,000	\$ (3,964,000)	(86.3)
Parks Mitigation Fee Fund (405)		600,000		760,000	160,000	26.7
Capital Improvement Reimbursement Fund (409)		-		350,000	350,000	N/A
Recreation Fund (501)		4,059,447		4,529,093	469,646	11.6
Total Budget	\$	29,808,527	\$ 2	26,244,360	\$ (3,564,167)	(12.0)



Community Services & Parks Proposed FY 2014-15 Budget

Fund Recap (1 of 3)

	General Fund (101)	CDBG Fund (201)		
Revenues	N/A	\$ 1,373,630	\$ 2,042,597	\$ 157,089
Appropriations:				
Salaries & Benefits	6,283,051	317,150	199,593	45,793
M&O and Transfers	3,408,137	800,950	1,843,004	111,296
Capital	-	252,530		
Total Appropriations	9,691,188	1,370,630	2,042,597	157,089
Less Asset Capitalization	N/A	N/A	N/A	N/A
Net Surplus/(Use of Fund Balance)	N/A	3,000	A/ -	
Beginning Fund Balance	N/A	(38,244)	100 A 100 A	
Ending Fund Balance	N/A	\$ (35,244)	\$ -	\$



Community Services & Parks Proposed FY 2014-15 Budget

Fund Recap (2 of 3)

	lr	Vorkforce nvestment und (206)	P	Idale Youth Alliance Ind (211)	Mea	utritional als Grant nd (270)	Capital Improvement Fund (401)
Revenues	\$	4,808,876	\$	1,515,392	\$	368,484	N/A
Appropriations:							
Salaries & Benefits		3,007,925		1,267,263		155,820	181,808
M&O and Transfers		1,800,951		248,129		233,675	647
Capital		-		<u>.</u>			447,545
Total Appropriations		4,808,876		1,515,392		389,495	630,000
Less Asset Capitalization		N/A		N/A		N/A	N/A
Net Surplus/(Use of Fund Balance)		-			X	(21,011)	N/A
Beginning Fund Balance		514,678		-		25,103	N/A
Ending Fund Balance	\$	514,678	\$	-	\$	4,092	N/A



Community Services & Parks Proposed FY 2014-15 Budget

Fund Recap (3 of 3)

	s Mitigation Fund (405)	Fe	s Quimby e Fund (408)		CIP bursement nd (409)	ecreation und (501)
Revenues	\$ 9,249,383	\$	2,500	\$	350,000	\$ 3,143,645
Appropriations:						
Salaries & Benefits	148,470		-		52,500	2,134,570
M&O and Transfers	761		-		-	1,192,523
Capital	610,769		-		297,500	1,202,000
Total Appropriations	760,000		-		350,000	4,529,093
Less Asset Capitalization	N/A		N/A	777	N/A	1,202,000
Net Surplus/(Use of Fund Balance)	8,489,383		2,500	X _	/ <u>-</u>	(183,448)
Beginning Fund Balance	4,478,635		_		-	4,231,939
Ending Fund Balance	\$ 12,968,018	\$	2,500	\$	-	\$ 4,048,491



Fire Department



Fire FY 2014-15 Budget Summary

Salaries & Benefits	\$ 44,422,020
• M&O	10,562,950
Capital Outlay	204,858
Capital Improvement	1,000,000
Total Budget	\$ 56,189,828

Personnel					
Executive	1.00	0.4%			
Management	14.00	5.7%			
Non-Management	190.00	77.4%			
Hourly	40.58	16.5%			
Total	245.58	100.0%			

	Performance Indicator	2012-13 Actual	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
1	Total calls for Fire Department service	17,253	4,190	4,465	4,513	3,389	16,557
2	Avg. turnaround time per plan check submittal (days)	14.5	14	14.9	15.5	14.8	14.8
3	Average time to arrive on scene for EMS calls	0:04:19	0:04:20	0:04:24	0:04:37	0:04:27	0:04:27
4	Average time to arrive on scene for Fire calls	0:05:16	0:07:42	0:05:18	0:05:49	0:05:93	0:05:93
5	Total overtime hours worked	144,672	42,738	38,645	44,587	41,990	167,960
6	Total overtime cost	\$7,047,264	\$2,132,797	\$1,896,664	\$2,203,984	\$2,077,815	\$8,311,260



Fire FY 2014-15 Budget Summary

2013/14 Strategic Goals - 86% Completed

- Implement Strategies to Reduce Service Level Impact of Extended IOD Cases (In Process)
- White Paper on Future of EMS and Healthcare Reform (Complete)
- Plan Check Assessment and Recommendations (In Process)
- Develop Accurate Overtime Tracking/Metric (Complete)
- Implement/Complete Fire Academy (Complete)
- Customer Service Response Project (In Process)

2014/15 Strategic Goals

- Perform assessment of all department facilities for repair and/or replacement
- Implement new sworn and non-sworn employee performance evaluation instrument
- Review and update department illness and injury prevention program
- Maintain full-staffing in all department positions
- Evaluate EMS response time in impacted districts
- Initiate 100% of all Fire Prevention Inspections per calendar year
- Implement Community Paramedic Program
- Develop CERT Development Plan



Fund Summary (1 of 2)

	Adopted	Proposed	Increase/(De	crease)
	FY 2013-14	FY 2014-15	\$	%
General Fund (101)	\$ 40,072,164	\$ 42,761,695	\$ 2,689,531	6.7
Fire Grant Fund (265)	<i>-</i>		-	N/A
Fire Mutual Aid Fund (266)	100,000	125,000	25,000	25.0
Special Events Fund (267)	100,000	131,000	31,000	31.0
Capital Improvement Fund (401)	592,000	1,000,000	408,000	68.9
Hazardous Disposal Fund (510)	1,607,000	1,668,272	61,272	3.8
Emergency Medical Services Fund (511)	6,999,440	6,746,840	(252,600)	(3.6)



Fund Summary (2 of 2)

	Adopted	Proposed	Increase/(Dec	rease)
	FY 2013-14	FY 2014-15	\$	%
Fire Communication Fund (701)	\$ 3,802,852	\$ 3,757,021	\$ (45,831)	(1.2)
Total Budget	\$ 53,273,456	\$ 56,189,828	\$ 2,916,372	5.5



Fund Recap (1 of 2)

	General Fund (101)	Fire Grant Fund (265)	Fire Mutual Aid Fund (266)	Special Events Fund (267)
Revenues	N/A	\$	- \$ 125,000	\$ 131,000
Appropriations:				
Salaries & Benefits	37,387,484		- 120,995	122,871
M&O and Transfers	5,274,353		- 4,005	8,129
Capital	99,858			1 1 1 1 1 1 2
Total Appropriations	42,761,695		- 125,000	131,000
Less Asset Capitalization	N/A	N/A	N/A	N/A
Net Surplus/(Use of Fund Balance)	N/A		- 📉 / -	-
Beginning Fund Balance	N/A	(1,055,488	9,511	-
Ending Fund Balance	N/A	\$ (1,055,488) \$ 9,511	\$ -



Fund Recap (2 of 2)

	Capital Improvement Fund (401)	Hazardous Disposal Fund (510)	Emergency Medical Services Fund (511)	Fire Communication Fund (701)
Revenues	N/A	\$ 1,668,272	\$ 7,202,750	\$ 3,918,163
Appropriations:				
Salaries & Benefits	<u> -</u>	1,136,807	3,259,402	2,394,461
M&O and Transfers	-	531,465	3,487,438	1,257,560
Capital	1,000,000	- 100		105,000
Total Appropriations	1,000,000	1,668,272	6,746,840	3,757,021
Less Asset Capitalization	N/A	N/A	N/A	105,000
Net Surplus/(Use of Fund Balance)	N/A	-	455,910	266,142
Beginning Fund Balance	N/A	1,670,193	(4,889,568)	6,326,379
Ending Fund Balance	N/A	\$ 1,670,193	\$ (4,433,658)	\$ 6,592,521



Glendale Water & Power



Glendale Water & Power FY 2014-15 Budget Summary

Salaries & Benefits	\$ 27,402,295
• M&O	250,467,800
Capital Outlay	887,238
Capital Improvement	94,414,107
Total Budget	\$ 373,171,440

Personnel					
Executive	1.00	0.3%			
Management	48.00	14.4%			
Non-Management	271.00	81.1%			
Hourly	14.00	4.2%			
Total	334.00	100.0%			

	Performance Indicator	2012-13 Actual	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
1	Water produced from Verdugo Basin (billion gallons)	0.61	0.09	0.12	0.12	0.11	0.44
2	Water imported from MWD (billion gallons)	6.1	1.95	1.41	1.25	1.54	6.1
3	Number of water main breaks	9	3	6	5	4	18
4	Total O&M expense per KwH sold	\$0.14	\$0.23	\$0.17	\$0.19	\$0.20	\$0.19
5	# of preventable outages	8	1	0	1	1	3
6	# of transformer failures	10	3	2	1	2	8



Glendale Water & Power FY 2014-15 Budget Summary

2013/14 Strategic Goals – 100% Complete

- Complete Relocation of All Business Units On-Campus (Complete)
- Develop and Publish Utility Modernization Milestones (Complete)
- Complete Electric Utility Rate Restructure and Increase (Complete)
- Complete Electric System Capital Plan and Bond Issue (Complete)

2014/15 Strategic Goals

- Retain the Owners Engineer and complete the Integrated Resource Plan for the repowering of Grayson Power Plant
- Implement and complete the pilot phase of the outage management/distribution management system.
- Finalize and close out the Department of Energy modernization grant.
- Complete the upgrade/conversion of six (6) feeders from 4kv to 12kv
- Complete the revised strategic plan for GWP



Glendale Water & Power Proposed FY 2014-15 Budget

Fund Summary

	Adopted	Proposed	Increase/(Decrease)		
	FY 2013-14	FY 2014-15	\$	%	
Electric Utility	\$ 232,152,435	\$ 288,816,777	\$ 56,664,342	24.4	
Water Utility	60,424,785	78,310,656	17,885,871	29.6	
Public Benefit Fund (290)	6,308,114	6,044,007	(264,107)	(4.2)	
Total Budget	\$ 298,885,334	\$ 373,171,440	\$ 74,286,106	24.9	



Glendale Water & Power Proposed FY 2014-15 Budget

Fund Recap

			Public Benefit
	Electric Utility	Water Utility	Fund (290)
Revenues	\$ 217,010,740	\$ 51,240,112	\$ 6,623,000
Appropriations:			
Salaries & Benefits	21,555,074	5,345,613	501,608
M&O and Transfers	203,290,051	41,635,350	5,542,399
Capital	63,971,652	31,329,693	<u> </u>
Total Appropriations	288,816,777	78,310,656	6,044,007
Less Asset Capitalization	63,971,652	31,329,693	N/A
Net Surplus/(Use of Fund Balance)	(7,834,385)	4,259,149	578,993
Beginning Fund Balance	292,635,069	94,054,699	1,910,541
Ending Fund Balance	\$ 284,800,684	\$ 98,313,848	\$ 2,489,534



Human Resources



Human Resources FY 2014-15 Budget Summary

 Salaries 8 	& Benefits	\$ 2,531,439
• M&O		47,462,670
 Capital O 	utlay	
 Capital In 	nprovement	
	Total Budget	\$ 49,994,109

Personnel						
Executive	1.00	4.4%				
Management	5.00	22.1%				
Non-Management	13.85	61.1%				
Hourly	2.80	12.4%				
Total	22.65	100.0%				

0	Performance Indicator	2012-13 Actual	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
1	Citywide management to non-management emp. ratio	13%	13%	13%	13%	13%	13%
2	Total number of employment applications filed	6,160	6,610	4,243	3,764	4,872	4,872
3	# of Glendale University classes offered	96	20	21	11	17	69
4	Total number of sick leave hours used	96,553	17,731	17,440	17,973	17,714	70,858
5	Number of new workers compensation claims	271	61	47	67	58	233
6	Median incurred per open workers compensation claim	\$42,280	\$42,344	\$41,227	\$44,099	\$42,556	\$42,556



Human Resources FY 2014-15 Budget Summary

2013/14 Strategic Goals – 80% Completed

- Evaluate Workers' Compensation Apparatus and Explore Means of Reducing Program Costs (In Process)
- Prepare the Organization for the Implementation of the Mandatory Coverage Provisions of the Affordable Care Act (Complete)
- Develop Strategy and Implement a Multi-Pronged Approach to Address OPEB Liabilities (with Finance) (In Process)
- Create and Implement Additional Employee Recognition Program (Complete)
- Focus Group and Integrate GIT#2 Findings/Recommendations (In Process)
- Modify and Condense the Existing Employee Evaluation Form (Not Started)
- Implement and Evaluate Revised Civil Service Commission Hearing Guidelines (with City Attorney's Office) (Not Started)
- Refine In-house Supervisory and Leadership Development Programs (Complete)
- Successor MOUs with all groups (In Process)
- Civil Service Reform pursuant to the City Charter (Not Started)



Human Resources FY 2014-15 Budget Summary

2014/15 Strategic Goals

- Develop revised procedures for Civil Service Commission Hearings (work with City Attorney and engage in appropriate meet & confer)
- Establish disciplinary policy and procedure for sworn Fire personnel, in compliance with the Firefighter Bill of Rights (FOBR) – establish Administrative Law Judge (ALJ) process, discuss with Civil Service Commission and engage in meet & confer with GFFA
- Revamp and streamline employee separation process, as per Internal Audit recommendations
- Implement procedures and controls for the hourly employee 1,250 hour fiscal year limitation
- Implement mandatory employer provisions of the Affordable Care Act (ACA)
- Modify and revise existing employee performance evaluation form GIT #4
- Implement findings of comprehensive FLSA audit
- Negotiate with each employee bargaining group and come to agreement for new MOU's



Fund Summary (1 of 2)

	Adopted	Proposed	Increase/(Dec	rease)
	FY 2013-14	FY 2014-15	\$	%
General Fund (101)	\$ 2,388,756	\$ 2,480,880	\$ 92,124	3.9
Unemployment Insurance Fund (610)	315,738	314,694	(1,044)	(0.3)
Compensation Insurance Fund (614)	11,513,671	12,287,946	774,275	6.7
Dental Insurance Fund (615)	1,345,896	1,381,631	35,735	2.7
Medical Insurance Fund (616)	24,917,608	25,798,660	881,052	3.5
Vision Insurance Fund (617)	245,560	251,662	6,102	2.5



Fund Summary (2 of 2)

	Adopted 7 2013-14	Proposed Y 2014-15	Inci	rease/(Decrea	ase) %
Employee Benefits Fund (640)	\$ 3,579,901	\$ 3,623,376	\$	43,475	1.2
RHSP Benefits Fund (641)	1,618,763	1,631,330		12,567	0.8
Post Employment Benefits Fund (642)	2,214,458	2,223,930		9,472	0.4
Total Budget	\$ 48,140,351	\$ 49,994,109	\$	1,853,758	3.9



Fund Recap (1 of 3)

	General Fund (101)	Unemployment Insurance Fund (610)		Compensation Insurance Fund (614)
Revenues	N/A	\$	314,694	\$ 14,289,328
Appropriations:				
Salaries & Benefits	1,504,210		-	997,840
M&O and Transfers	976,670		314,694	11,290,106
Capital	-		- 1	-
Total Appropriations	2,480,880		314,694	12,287,946
Less Asset Capitalization	N/A		V/// -	-
Net Surplus/(Use of Fund Balance)	N/A		<u> </u>	2,001,382
Beginning Fund Balance	N/A		388,411	(15,785,711)
Ending Fund Balance	N/A	\$	388,411	\$ (13,784,329)



Fund Recap (2 of 3)

	Dental Insurance Fund (615)	Medical Insurance Fund (616)	Vision Insurance Fund (617)
Revenues	\$ 1,672,140	\$ 26,324,020	\$ 253,492
Appropriations:			
Salaries & Benefits	-	-	- / -
M&O and Transfers	1,381,631	25,798,660	251,662
Capital	2	339	-
Total Appropriations	1,381,631	25,798,660	251,662
Less Asset Capitalization	-	MAX/// -	
Net Surplus/(Use of Fund Balance)	290,509	525,360	1,830
Beginning Fund Balance	734,998	2,625,877	411,229
Ending Fund Balance	\$ 1,025,507	\$ 3,151,237	\$ 413,059



Fund Recap (3 of 3)

	Employee Benefits Fund (640)	RHSP Benefits Fund (641)	Post Employment Benefits Fund (642)
Revenues	\$ 5,437,067	\$ 3,710,870	\$ 2,238,577
Appropriations:			
Salaries & Benefits	23,548	5,841	
M&O and Transfers	3,599,828	1,625,489	2,223,930
Capital	-	- 1	
Total Appropriations	3,623,376	1,631,330	2,223,930
Less Asset Capitalization	<u>-</u>	- / \ <u>-</u>	
Net Surplus/(Use of Fund Balance)	1,813,691	2,079,540	14,647
Beginning Fund Balance	(3,050,952)	(343,382)	6,592,117
Ending Fund Balance	\$ (1,237,261)	\$ 1,736,158	\$ 6,606,764



Information Services



Information Services FY 2014-15 Budget Summary

Salaries & Benefits	\$ 7,141,878
- M&O	9,559,104
Capital Outlay	2,547,766
Capital Improvement	2,000,000
Total Budget	\$ 21,248,748

Personnel						
Executive	1.00	1.8%				
Management	3.00	5.2%				
Non-Management	46.00	80.0%				
Hourly	7.50	13.0%				
Total	57.50	100.0%				

2	Performance Indicator	2012-13 Actual	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
1	Percentage of staffing costs to IS department budget	41%	36.22%	33.66%	33.49%	34.45%	34.45%
2	ISD Department budget as a % of citywide budget	2.6%	3.11%	3.36%	3.37%	3.28%	3.28%
3	Average time to close an AIMS ticket (in minutes)	63.3	59.4	62.9	64.1	62.13	62.13
4	Number of website visitors	2,519,998	720,227	616,662	689,573	675,487	2,701,949
5	Percentage of unplanned network downtime during prime-time	5%	5%	5%	5%	5%	5%



Information Services FY 2014-15 Budget Summary

2013/14 Strategic Goals – 100% Completed

- Develop Specifications for Migration to Tier II Management Information System and Conduct RFP/RFQ process (with Finance) (Complete)
- Complete Construction of I-NET Replacement (Complete)
- Complete and Adopt IT Strategic Plan (Complete)
- Complete Transition and Department Reorganization (Complete)

2014/15 Strategic Goals

- Complete the RFP process for a Tier II ERP migration, including vendor selection, contract negotiation, and implementation plan (with Finance & HR)
- Upgrade the Perkins data center infrastructure incorporating server virtualization and storage area networking
- Implement a public interface and other improvements for the Citywide permitting system
- Implement an open data dashboard solution and integrate it with the new City web site
- Complete telephone system upgrades for the Civic Center campus and Fire Station 21



Information Services Proposed FY 2014-15 Budget

Fund Summary

	Adopted Proposed		Increase/(Decrease)			
	FY	2013-14	F	Y 2014-15	\$	%
ISD Infrastructure Fund (603)	\$	8,936,079	\$	9,519,034	\$ 582,955	6.5
ISD Applications Fund (604)		6,471,394		7,099,190	627,796	9.7
ISD Wireless Fund (660)		4,864,190		4,630,524	(233,666)	(4.8)
Total Budget	\$	20,271,663	\$	21,248,748	\$ 977,085	4.8



Information Services Proposed FY 2014-15 Budget Fund Recap

	frastructure nd (603)	ISD Applications Fund (604)		Wireless nd (660)
Revenues	\$ 9,770,317	\$	5,945,984	\$ 3,898,344
Appropriations:				
Salaries & Benefits	3,125,428		2,858,135	1,158,315
M&O and Transfers	3,172,979		2,990,628	3,395,497
Capital	3,220,627		1,250,427	76,712
Total Appropriations	9,519,034		7,099,190	4,630,524
Less Asset Capitalization	3,220,627		1,250,427	76,712
Net Surplus/(Use of Fund Balance)	3,471,910		97,221	(655,468)
Beginning Fund Balance	3,562,045		5,087,787	5,293,332
Ending Fund Balance	\$ 7,033,955	\$	5,185,008	\$ 4,637,864



Library, Arts & Culture



Library, Arts & Culture FY 2014-15 Budget Summary

 Salaries & Benefits 	\$ 5,693,387
• M&O	3,162,435
- Capital Outlay	-
 Capital Improvement 	5,106,000
Total Budget	\$ 13,961,822

Personnel				
Executive	1.00	1.4%		
Management	5.00	7.0%		
Non-Management	44.00	61.8%		
Hourly	21.17	29.8%		
Total	71.17	100.0%		

	Performance Indicator	2012-13 Actual	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
1	Total circulation per capita	1.41	1.43	1.37	1.42	1.41	1.41
2	Average cost per operating hour	\$2,917	\$2,663	\$2,791	\$2,813	\$2,755	\$2,755
3	Total children's program attendance	32,690	13,311	7,659	7,854	9,608	38,432
4	Total adult program attendance	4,626	1,386	1,536	5,932	2,951	11,805
5	Average number of visits to the Library website	504,671	128,170	107,741	122,295	119,402	477,608



Library, Arts & Culture FY 2014-15 Budget Summary

2013/14 Strategic Goals – 97% Completed

- Development and Implement Public Relations Strategy (with Management Services) (In Process)
- Brand Library & Art Center Grand Re-Opening & Reintroduction (Complete)
- Central Library Project Design and Construction Implementation (In Process)
- Adoption and Implementation of the Strategic Plan for the Arts (Complete)
- Prepare Survey and Analysis for Potential Public Library Assessment District (Complete)
- Develop and Implement a Glendale Library Foundation (Complete)

2014/15 Strategic Goals

- Complete Central Library Design and Building Plan, Public Bid Process and Commence Construction Phase (in coordination with Public Works Department)
- Develop and implement a service model that focuses on point-of-need and utilizes updated technology including software, tablets and self-service options.
- Building on the success of the Brand Library marketing strategy, develop and implement a strategy for the entire Department
- Implement Year 2 of the Arts and Culture Commission initiatives outlined in the Councilapproved work plan
- Launch a new Cloud-based Integrated Library System in partnership with the Pasadena Public Library

Library, Arts & Culture Proposed FY 2014-15 Budget

Fund Summary

		Adopted		Proposed	ı	ncrease/(De	crease)
	F۱	· / 2013-14	F	Y 2014-15		\$	%
General Fund (101)	\$	7,775,616	\$	8,243,513	\$	467,897	6.0
Urban Art Fund (210)				360,000		360,000	N/A
Library Fund (275)		205,019		207,207		2,188	1.1
Capital Improvement Fund (401)		250,000		5,106,000		4,856,000	1,942.4
Library Mitigation Fund (407)				45,102		45,102	N/A
Total Budget	\$	8,230,635	\$	13,961,822	\$	5,731,187	69.6



Library, Art & Culture Proposed FY 2014-15 Budget

Fund Recap

	General Fund (101)	Urban Art Fund (210)	Library Fund (275)
Revenues	N/A	\$ 1,533,700	\$ 167,207
Appropriations:			
Salaries & Benefits	5,641,397	-	51,990
M&O and Transfers	2,602,116	360,000	155,217
Capital	-	X(),() -	-
Total Appropriations	8,243,513	360,000	207,207
Less Asset Capitalization	N/A	N/A	N/A
Net Surplus/(Use of Fund Balance)	N/A	1,173,700	(40,000)
Beginning Fund Balance	N/A	2,434,004	1,984,025
Ending Fund Balance	N/A	\$ 3,607,704	\$ 1,944,025



Library, Art & Culture Proposed FY 2014-15 Budget

Fund Recap

	Capital Improvement Fund (401)	Library Mitigation Fee Fund (407)
Revenues	N/A	\$ 901,479
Appropriations:		
Salaries & Benefits	NO. 1	-
M&O and Transfers	-	45,102
Capital	5,106,000	-
Total Appropriations	5,106,000	45,102
Less Asset Capitalization	N/A	N/A
Net Surplus/(Use of Fund Balance)	N/A	856,377
Beginning Fund Balance	N/A	554,559
Ending Fund Balance	N/A	\$ 1,410,936



Management Services



Management Services FY 2014-15 Budget Summary

Salaries & Benefits	\$ 4,005,531
- M&O	1,759,008
Capital Outlay	-
Capital Improvement	
Total Budget	\$ 5,764,539

Personnel						
Council Member		5.00	14.6%			
Executive		4.20	12.2%			
Management		6.00	17.5%			
Non-Management		15.50	45.2%			
Hourly		3.61	10.5%			
	Total	34.31	100.0%			

1	Performance Indicator	2012-13 Actual	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
1	Internal audits completed	19	4	6	3	6	19
2	Average number of open audit issues	76	81	75	48	68	68
3	Average number of investigations active	10	6	7	9	7	7
4	Avg. length of time per investigation (in months)	4.8	5.8	2.6	3.2	3.8	3.8
5	Total number of citizen service requests	365	98	116	99	104	417
6	% of citizen requests responded to in 10 days	99%	100%	99%	99%	99%	99%



Management Services

FY 2014-15 Budget Summary

2013/14 Strategic Goals – 95% Completed

- Integrate and Evaluate GIT#1 Findings/Recommendations (Complete)
- Develop and Promote Citizen Satisfaction Survey Findings (Complete)
- Develop and Implement Legislative Advocacy Platform (Complete)
- Develop Citywide Mission and Vision Statements (In Process)

2014/15 Strategic Goals

- Upgrade City's mass emergency notification system through Everbridge and social media
- Develop website to connecting community volunteers, nonprofits, and centralized community calendar.
- Develop a monthly television series to keep the community informed on improvement projects in the city, business developments, upcoming events, and important changes in local and regional policy
- Implement Phase II of exceptional customer service training.
- Implement a data analytics tool to improve audit effectiveness
- Develop a more comprehensive annual risk assessment process
- Complete preparation for external peer review
- Introduce and execute Vision 2020 Montrose, a long-range strategy to generate economic development in the Montrose area according to stakeholder wishes
- White Paper on entrepreneurial revenue generating strategies, programs and development opportunities by maximization of City held assets
- Reduce office vacancy rate by 10% over the coming five (5) years (This is a multi-year goal)
- Develop an Economic Development Element for the South Glendale Community Plan
- Produce/implement Economic Development marketing/promotion strategy.



Economic Development FY 2014-15 Budget Summary

2013/14 Strategic Goals – 90% Completed

- Establish Glendale Economic Development Agency (Complete)
- Develop and Publish Semi-Annual Newsletter/Scorecard(Complete)
- Produce Marketing and Promotional Materials (Complete)
- Develop and Execute Signature Broker Event (Complete)
- Reduce Class A Office Vacancy Rate by 10% Over Coming 5 Years (In Progress)
- Complete Wireless Asset Infrastructure Plan (In Progress)
- Secure DOF Notice of Completion (Complete)

2014/15 Strategic Goals

- Development/Implement Economic Development Marketing Strategy for Business and Visitor Attraction
- Develop an Economic Development Element for South Glendale Community Plan
- Introduce Vision 20/20 Plan for Montrose Shopping Park Area
- Develop Foothill Boulevard Beautification Project in conjunction with Community Stakeholders
- Produce White Paper on Entrepreneurial Revenue Generation Utilizing Existing City Assets
- Reduce Class A Office Vacancy Rate by 5% Over Coming ThreeYears

Management Services FY 2014-15 Budget Summary Fund Summary

	Adopted	Proposed	Increase/(De	ecrease)
	FY 2013-14	FY 2014-15	\$	%
General Fund (101)	\$ 4,953,034	\$ 4,581,584	\$(371,450)	(7.5)
Economic Development Fund (215)		1,182,955	1,182,955	N/A
Cable Access Fund (280)	<u> </u>	- 1		N/A
Capital Improvement Fund (401)	200,000	M -	(200,000)	(100.0)
Total Budget	\$ 5,153,034	\$ 5,764,539	\$ 611,505	11.9



Management Services Proposed FY 2014-15 Budget

Fund Recap

		Economic	
	General Fund (101)	Development Fund (215)	Cable Access Fund (280)
Revenues	N/A	\$ 1,863,908	\$ 632,000
Appropriations:			
Salaries & Benefits	3,516,564	488,967	<u> </u>
M&O and Transfers	1,065,020	693,988	
Capital	_	- (1	
Total Appropriations	4,581,584	1,182,955	-
Less Asset Capitalization	N/A	N/A	N/A
Net Surplus/(Use of Fund Balance)	N/A	680,953	632,000
Beginning Fund Balance	N/A		1,248,099
Ending Fund Balance	N/A	\$ 680,953	\$ 1,880,099



Police Department



Police FY 2014-15 Budget Summary

Salaries 8	Benefits	\$ 59,413,451
• M&O		14,857,259
Capital Ou	utlay	-
Capital Im	provement	
- 17 \	Total Budget	\$ 74,270,710

Personnel				
Executive	1.00	0.3%		
Management	17.60	5.1%		
Non-Management	324.50	94.1%		
Hourly	1.87	0.5%		
Total	344.97	100.0%		

2	Performance Indicator	2012-13 Actual	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
1	# of part 1 crimes – violent	213	47	44	51	47	189
2	# of part 1 crimes – property	3,023	821	841	797	819	3,278
3	Total felony arrests made	2,320	658	664	620	647	2,589
4	Total calls for service	126,246	33,379	32,323	31,599	32,433	129,734
5	Percentage of 911 calls answered within 10 seconds	97.63%	98.64%	98.56%	98.68%	98.62%	98.62%
6	# of traffic incidents involving a pedestrian	115	23	35	36	31	125



Police FY 2014-15 Budget Summary

2013/14 Strategic Goals – 75% Completed

- Implement Strategies to Reduce Service Level Impact of Extended IOD Cases (In Process)
- Conduct Feasibility Study and Cost/Benefit Analysis of Leveraging Area Command and Code Enforcement Resources Under Community Policing (With CDD) (In Process)
- Develop Measurable Outcomes for DNA Lab (In Process)
- Complete the Leadership Transition Plan and "Phase 2" of the Department Reorganization (Complete)
- Re-evaluate and Update Traffic and Pedestrian Safety Plan Strategies (Complete/Ongoing)
- Initiate a Community Survey Project to Assess and Evaluate Customer Service Satisfaction Levels and Public Safety Perceptions (Complete)

2014/15 Strategic Goals

- Perform reevaluation of the Traffic and Pedestrian Safety Plan by establishing new baseline data, and examining tools, educations, media and collaborations
- Complete white paper regarding "Civilianization of Selected Police Department Functions"
- Implement "Property Crimes/DNA Initiative" utilizing Verdugo Crime Laboratory to address
 Part II crimes increasing due to implementation of realignment policies



Police Proposed FY 2014-15 Budget

Fund Summary

	Adopted	Proposed	losed Increase/(De	
	FY 2013-14	FY 2014-15	\$	%
General Fund (101)	\$ 66,874,072	\$ 67,177,950	\$ 303,878	0.5
Asset Forfeiture Fund (260)	613,632	559,652	(53,980)	(8.8)
Police Special Grants Fund (261)	948,107	945,700	(2,407)	(0.3)
Supplemental Law Enforcement Fund (262)	387,627	396,089	8,462	2.2
Special Events Fund (267)	738,277	566,149	(172,128)	(23.3)
Police Building Project Fund (303)	2,700,000	3,053,500	353,500	13.1
Joint Helicopter Operation Fund (602)	4,595,914	1,571,670	(3,024,244)	(65.8)
Total Budget	\$ 76,857,629	\$ 74,270,710	\$(2,586,919)	(3.4)



Police Proposed FY 2014-15 Budget

	Fund	Supplemental		
		Asset	Police Special	Law
	General	Forfeiture	Grants Fund	Enforcement
	Fund (101)	Fund (260)	(261)	Fund (262)
Revenues	N/A	N/A*	\$ 943,776	\$ 396,089
Appropriations:				
Salaries & Benefits	57,076,104	369,255	883,450	387,427
M&O and Transfers	10,101,846	190,397	62,250	8,662
Capital	-	<u> </u>		1000
Total Appropriations	67,177,950	559,652	945,700	396,089
Less Asset Capitalization	N/A	N/A	N/A	N/A
Net Surplus/(Use of Fund Balance)	N/A	(559,652)	(1,924)	
Beginning Fund Balance	N/A	1,290,201	(165,563)	168,273
Ending Fund Balance	N/A	\$ 730,549	\$ (167,487)	\$ 168,273

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^{*} Federal law prohibits estimation of revenue in this fund

Police Proposed FY 2014-15 Budget

Fund Recap (2 of 2)

	Special Events Fund (267)	Police Building Project Fund (303)	Joint Helicopter Operation Fund (602)
Revenues	\$ 566,149	\$ 700,000	\$ 1,656,670
Appropriations:			
Salaries & Benefits	542,602		154,613
M&O and Transfers	23,547	3,053,500	1,417,057
Capital	-	(1994 11 -	
Total Appropriations	566,149	3,053,500	1,571,670
Less Asset Capitalization	N/A	N/A	
Net Surplus/(Use of Fund Balance)		(2,353,500)	85,000
Beginning Fund Balance	107,082	23,750,222	4,021,684
Ending Fund Balance	\$ 107,082	\$ 21,396,722	\$ 4,106,684



Public Works



Public Works FY 2014-15 Budget Summary

• Sala	aries & Benefits	\$	27,689,362
- M&	0		72,696,912
• Cap	oital Outlay		9,303,200
• Cap	oital Improvement		30,712,000
	Total Budget	\$ 1	140,401,474

Personnel					
Executive	1.00	0.3%			
Management	34.40	10.8%			
Non-Management	265.55	83.0%			
Hourly	19.02	5.9%			
Total	319.97	100.0%			

2	Performance Indicator	2012-13 Actual	1 st Quarter	2 nd Quarter	3 rd Quarter	Projected 4 th Quarter	Projected 2013-14 Actual
1	Beeline "on-time" performance rate	91%	91%	88%	89%	89%	89%
2	Miles between mechanical system failures	25,538	46,987	18,517	29,570	31,691	31,691
3	Total linear feet of sewer main replaced	1,579	1,984	0	0	0	1,984
4	% of scheduled vs. non-scheduled vehicle repairs	59%	55%	52%	56%	54%	54%
5	Cost per ton of waste collected	\$180	\$209	\$195	\$201	\$201	\$201
6	Revenue per ton of waste collected	\$198	\$194	\$194	\$208	\$198	\$198



Public Works FY 2014-15 Budget Summary

2013/14 Strategic Goals – 97% Completed

- Waste-to-Energy Award of Contract and Implementation (In Process)
- Maintain Pavement Index of >75% (Complete)
- Complete Viability Analysis of Montrose Shopping Park Exclusive Waste Collection Franchise (Complete)

2014/15 Strategic Goals

- Finalize CEQA Process for expansion of Scholl Canyon Landfill
- Implement a one year pilot for Conversion Technology/Anaerobic Digestion project
- Complete the design and initiate the construction of the Chevy Chase Sewer Diversion project
- Complete upgrade of web based FASTER system for Fleet Management operation



Fund Summary (1 of 3)

		Adopted	Proposed	Increase/(Ded	crease)
		FY 2013-14	FY 2014-15	\$	%
Ger	neral Fund (101)	\$ 18,076,981	\$ 17,703,607	\$ (373,374)	(2.1)
Air	Quality Improvement Fund (251)	305,173	305,058	(115)	(0.1)
PW	Special Grants Fund (252)	709,000	-	(709,000)	(100.0)
	Fernando Landscape District de (253)	81,124	81,124		-
Mea	asure R Local Return Fund (254)	1,996,000	6,908,000	4,912,000	246.1
Mea	asure R Regional Return Fund (255)	2,025,000	2,400,000	375,000	18.5



Fund Summary (2 of 3)

	Adopted	Proposed	Increase/(Dec	rease)
	FY 2013-14	FY 2014-15	\$	%
Transit Prop A Fund (256)	\$ 5,039,620	\$ 3,737,964	\$ (1,301,656)	(26.0)
Transit Prop C Fund (257)	3,582,270	3,843,009	260,739	7.3
Transit Utility Fund (258)	15,707,067	18,725,339	3,018,272	19.2
Capital Lease Fund (306)	1,392,062		(1,392,062)	(100.0)
Capital Improvement Fund (401)	319,736	369,000	49,264	15.4
State Gas Tax Fund (402)	6,018,000	5,004,000	(1,014,000)	(16.8)



Fund Summary (3 of 3)

	Adopted	Proposed	Increase/(Decrease)			
	FY 2013-14	FY 2014-15		\$	%	
Parking Fund (520)	\$ 10,609,781	\$ 12,320,826	\$	1,711,045	16.1	
Sewer Fund (525)	29,112,546	32,230,468		3,117,922	10.7	
Refuse Fund (530)	23,002,209	22,700,235		(301,974)	(1.3)	
Fleet / Equipment Mgmt Fund (601)	14,533,115	14,072,844		(460,271)	(3.2)	
Total Budget	\$132,509,684	\$140,394,665	\$	7,884,981	6.0	



Fund Recap (1 of 5)

	General Fund (101)	Air Quality Improvement Fund (251)	San Fernando Landscape District (253)
Revenues	N/A	\$ 242,500	\$ 75,000
Appropriations:			
Salaries & Benefits	8,305,416	191,863	
M&O and Transfers	9,398,191	113,195	81,124
Capital	-	NED 11 -	
Total Appropriations	17,703,607	305,058	81,124
Less Asset Capitalization	N/A	N/A	N/A
Net Surplus/(Use of Fund Balance)	N/A	(62,558)	(6,124)
Beginning Fund Balance	N/A	206,755	42,335
Ending Fund Balance	N/A	\$ 144,197	\$ 36,211



Fund Recap (2 of 5)

	Measi Local F Fund	Return	Measure R Regional Return Fund (255)		Transit Prop A Fund (256)		Transit Prop C Fund (257)	
Revenues	\$ 2,1	34,566	\$ 4,000,000		\$ 3,587,000		\$ 2,926,000	
Appropriations:								
Salaries & Benefits		/ -			176	,620	2	13,642
M&O and Transfers		-			3,395	,344	3,3	79,367
Capital	6,9	08,000		2,400,000	166	,000	2	50,000
Total Appropriations	6,9	08,000		2,400,000	3,737	,964	3,8	43,009
Less Asset Capitalization	ess Asset Capitalization N/A		N/A			N/A		N/A
Net Surplus/(Use of Fund Balance)	(4,773,434)		1,600,000		(150,964)		(91	7,009)
Beginning Fund Balance	4,867,588		437,580		10,438,561		5,748,391	
Ending Fund Balance	\$	94,154	\$	2,037,580	\$ 10,287	,597	\$ 4,8	31,382



Fund Recap (3 of 5)

		Capital					
		Transit Utility Fund (258)	Improvement Fund (401)	State Gas Tax Fund (402)			
Revenues		\$ 18,725,339	N/A	\$ 5,266,465			
Ар	propriations:						
	Salaries & Benefits	310,005	75,000	-			
	M&O and Transfers	9,046,334	-	1,100,000			
	Capital	9,369,000	294,000	3,904,000			
Tot	tal Appropriations	18,725,339	369,000	5,004,000			
Le	ss Asset Capitalization	N/A	N/A	N/A			
	t Surplus/(Use of Fund lance)		N/A	262,465			
Beginning Fund Balance		-	N/A	8,597,841			
Ending Fund Balance		-	N/A	\$ 8,860,306			



Fund Recap (4 of 5)

		Landfill Postclosure Fund (403)		Parking Fund (520)		Sewer Fund (525)		Refuse Fund (530)	
Revenues		\$	2,000,000	\$	9,270,365	\$	14,500,000	\$	19,444,940
Appropriations:									
	Salaries & Benefits				2,782,397		3,374,841		8,084,166
	M&O and Transfers		_		7,982,229		15,765,627		14,125,069
	Capital		-		1,556,200		13,090,000		491,000
Tota	al Appropriations		-		12,320,826		32,230,468		22,700,235
Less Asset Capitalization		N/A			1,556,200		13,090,000		491,000
Net Surplus/(Use of Fund Balance)		2,000,000			(1,494,261)		(4,640,468)		(2,764,295)
Beginning Fund Balance			23,850,000		30,918,113	2	219,195,801		35,417,658
Ending Fund Balance		\$	25,850,000	\$	29,423,852	\$ 2	214,555,333	\$	32,653,363



Fund Recap (5 of 5)

	Fleet / Equipment Mgmt Fund (601)					
Revenues	\$ 12,175,348					
Appropriations:						
Salaries & Benefits	4,175,412					
M&O and Transfers	8,310,432					
Capital	1,587,000					
Total Appropriations	14,072,844					
Less Asset Capitalization	1,587,000					
Net Surplus/(Use of Fund Balance)	(310,496)					
Beginning Fund Balance	22,974,131					
Ending Fund Balance	\$ 22,663,635					



FY 2014-15 Budget Calendar

- April 29, Budget Study Session #1
 - FY 2013-14 Update, Year End Projection & Adjustments
 - Organizational Profile
 - General Fund Forecast
 - FY 2014-15 Proposed General Fund Budget
- May 6, Budget Study Session #2
 - Council Priorities
 - Summary of Appropriations
 - Review of Departmental Budgets



FY 2014-15 Budget Calendar

- May 13, Budget Study Session #3
 - Proposed New Fees
 - Proposed Fee Increases/Decreases
 - Capital Improvement Program
 - GWP Capital Improvement Program
- May 20, Budget Hearing
- June 3, Budget Adoption



Questions & Comments

