information services

MISSION STATEMENT

To provide leadership in information technology, primary support for the
City of Glendale's technical infrastructure, facilitate implementation
of departmental applications, and ensure the integration of resources
and information. We are committed to provide our customers a seamless,
transparent, integration of local and remote resources and networks based
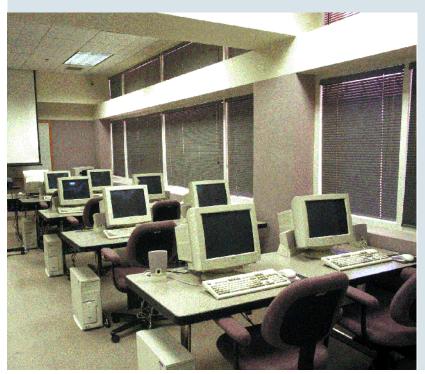on industry standards and protocols.

OPERATING BUDGET

Salaries & Benefits	$ 2,610,320
Maintenance & Operation	516,709
Capital	45,591
TOTAL	$ 3,172,620

DESCRIPTION OF SERVICES

• Database Administration for Citywide applications using Oracle.

• Desktop Office applications support (Excel/Word).

• E-mail system administration, and development of workflow and shared file applications.

• Small scale application development and support using Microsoft Access and similar tools.

• Provide application integration to citywide applications.

• Support for Web access to City applications (intranet).

• Support over 150 end users on Human Resources Management System applications.

• Support over 450 end users on Financials application.

• Manage (maintain, repair, upgrade) the City's infrastructure of PC,'s, networks, servers, and telephone systems.

• Manage the Citywide Radio Communications system.

• Manage the Perkins Data Center for City servers.

• Security management.

• System administration for City-wide production applications (Permits, Request for Services, Land Information Systems, Geographic Systems, Document Imagining, Fleet management, and inventory).