

INFORMATION SERVICES

Mission Statement

To provide leadership in information technology, primary support for the City of Glendale’s technical infrastructure, facilitate implementation of departmental applications, and ensure the integration of resources and information. We are committed to provide our customers a seamless, transparent, integration of local and remote resources and networks based on industry standards and protocols.

Operating Budget

Salaries & Benefits	\$	2,429,286
Maintenance & Operation	\$	494,631
Capital	\$	29,000
TOTAL	\$	2,952,917

Description of Services

- Database Administration for Citywide applications using Oracle.
- Desktop Office applications support (Excel/Word).
- E-mail system administration, and development of workflow and shared file applications.
- Small scale application development and support using Microsoft Access and similar tools.
- Provide application integration to citywide applications.
- Support for Web access to City applications (intranet).
- Support over 150 end users on HRMS applications.
- Support over 450 end users on Financials application.
- Manage the Citywide Radio Communications system.
- Manage (maintain, repair, upgrade) the City’s infrastructure of PC’s, networks,servers, and telephone systems.
- Manage the Perkins Data Center for City servers.
- Security management.
- System administration for City-wide production applications (Permits, Request for Services, Land Information Systems, Geographic Systems, Document Imaging, Fleet management, and inventory).