



CITY CONNECTION

CONNECTING TO THE COMMUNITY



May 2020

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This publication is brought to you by Mayor Vrej Agajanian, and City Councilmembers Ara Najarian, Paula Devine, Ardashes "Ardy" Kassakhian, and Daniel Brotman

City Manager's Message



Yasmin Beers

It seems as though our world has come to a halt with the COVID-19 pandemic taking hold of the way we communicate, work, and simply enjoy our lives. But there is one thing COVID-19 can't take, and that's our ability to provide critical services for our residents. The lights continue to turn on with the flip of a switch, water runs when you turn the handle, trash is picked up, and police and fire departments continue to ensure the safety of our community.

We have all made tremendous sacrifices during this time, but there is one more thing we can do right now, at home, to help ensure adequate resources for the future: Fill out the 2020 Census. A complete count is more important than ever to make our community more resilient in the face of challenges. During this public health emergency, Census data helps first responders and disaster recovery personnel identify where and how much help is needed. Data from the Census determines the distribution of resources for public health systems and essential services that we all rely on every day. This pandemic has emphasized the things our society depends on most: essential city services, childcare, school lunches, healthcare, housing, and social services. These services and many more rely on an accurate count in the 2020 Census.

During this time, the City of Glendale's continuity of operations and community resiliency is key. The best way to continue providing exceptional service is to know how many residents we are serving and to receive our fair share of funds for dozens of programs including emergency services, schools, child care programs, and road maintenance projects.

Glendale's response to the Census will have a major impact on our community. We are dedicated to acquiring the most accurate count of all people in Glendale. Participating in the Census is fast, easy, and safe. You can do it by submitting the form you received in the mail, online, or by phone. If you did not see the form in the mail and do not have access to a computer, then you can [fill out the Census over the phone](#), which offers assistance with completing the Census in over fifteen different languages. Visit GlendaleCounts.com to complete the count and help maintain Glendale as the Jewel City.

Our community's resilience to confront the challenges of the next decade depends on every household doing its part to ensure that we are seen, heard, and counted in the 2020 Census.

Thank you.



FEATURED ARTICLES



Glendale Road to Recovery

May 8th

Non-essential businesses: only for curbside pick-up with adherence to distancing and infection control protocols.

This includes:

- ✓ Bookstores
- ✓ Clothing stores
- ✓ Florists
- ✓ Music stores
- ✓ Sporting goods stores
- ✓ Toy stores
- ✓ Car dealership showrooms (open for sales with adherence to distancing and infection control protocols)

May 9th

Outdoor parks and recreational facilities: will open provided all activities adhere to distancing and infection control protocols.

This includes:

- ✓ Golf courses, not including pro-shops or dine-in restaurants
- ✓ Trails
- ✓ Trailheads
- ✓ Parks, not including sport courts, picnic amenities, playgrounds, and exercise equipment



GlendaleCA.gov    @MyGlendale

The County of Los Angeles announced the first steps towards reopening businesses and getting people back to work. Starting Friday, May 8, the following businesses, facilities or locations will re-open across LA County, including Glendale.

May 8th : Non-essential businesses: only for curbside pick-up with adherence to distancing and infection control protocols. This includes:

- Bookstores
- Clothing stores
- Florists
- Music stores
- Sporting goods stores
- Toy stores
- Car dealership showrooms (open for sales with adherence to distancing and infection control protocols)

May 9th : Trails and recreational facilities: will open provided all activities adhere to distancing and infection control protocols. This includes:

- Golf courses, not including pro-shops or dine-in restaurants

- Trails
- Trailheads
- Parks, not including playgrounds, sport courts, picnic amenities, and exercise equipment

The reopening process for certain business sectors will occur in stages and require physical distancing and infection control practices. Health Officer Orders and directives will still continue to ensure that we slow the spread of COVID-19 to prevent an overwhelming surge of COVID-19 cases at healthcare facilities. Physical distancing, wearing cloth face coverings, frequent hand washing, self-isolation, and self-quarantine will continue to be very important throughout the foreseeable future. We remind all Glendale residents to continue to do your part to slow the spread of COVID-19.

And don't forget - you can get a free COVID-19 test. All tests are confidential and will tell you if you're COVID-19 positive or negative. Click [here](#) for more information about COVID-19 testing and to check if you're eligible.

For up-to-date information on the various stages of re-opening LA County, visit their COVID-19 website at www.covid19.lacounty.gov/recovery

Glendale Counts!

The 2020 Census is here! If you have not yet responded to the 2020 Census, then you should have received your Census form in the mail. Remember, the Census is an attempt to count every person in the United States and it only happens once each decade. Participating in the Census is required by law, and your information is safe.

Information collected during the 2020 Census can't be shared or used against you in any way. Your information is only used to generate statistics; it can't be shared with immigration or law enforcement agencies, and it can't be used to determine your eligibility for government benefits. Your privacy and security are taken seriously.

A complete and accurate count of California's population is essential. The data collected by the decennial Census determines the number of seats each state has in the U.S. House of Representatives and is used to distribute billions of dollars in federal funds to state and local governments.

Due to the COVID-19 pandemic, it is more challenging to count each person through our door-to-door volunteer efforts. However, there is still a chance for you to volunteer by joining our Contact 20 for the 2020 Census initiative!

Our mission is to count every Glendale resident by reaching out to 20 people you know and getting them to complete the 2020 Census.

We are asking our community to commit to calling/texting 20 of their friends and family who live in Glendale to encourage them to respond to the Census, and answer their questions about how to respond.

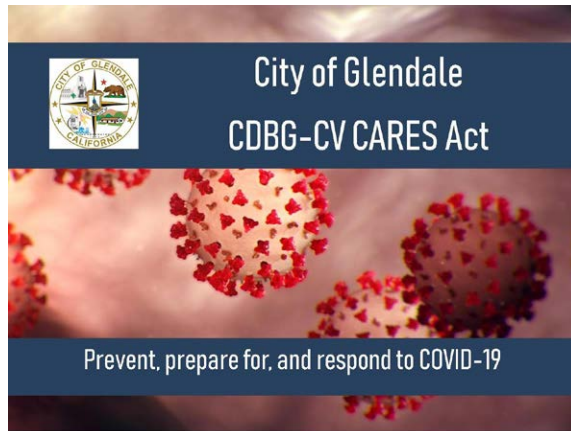
Become a part of the Glendale Counts Team by signing up [here](#).

For more information visit GlendaleCounts.com.



CDBG-CV CARES Act Funding

On April 2, 2020, the City of Glendale's Community Development Block Grant program received notice from the U.S. Department of Housing and Urban Development (HUD) that City of Glendale will be receiving additional funding from the Coronavirus Aid, Relief, and Economic Security Act (CARES Act) in the amount of \$1,175,049 for Community Development Block Grant- Coronavirus



(CDBG-CV).

CARES Act funding is to be used to prevent, prepare for, and respond to the coronavirus pandemic (COVID-19). The funds are also meant to support additional activities to mitigate the impacts of COVID-19.

The allocation of funds from the CDCG-CV CARES Act was discussed during the May 5, 2020 Joint City Council/Housing Authority meeting. Council approved the following:

- \$572,500 in funds will be used for the Rental Assistance Program. This Program will assist low income renters, seniors, and families. Households may not be a part of any other housing assistance program. The assistance will provide \$750.00 for two consecutive months, with funds going directly to landlords on behalf of tenants. Selection will be conducted through two computerized lotteries. This will allow those who may have missed the submission deadline a second change to put in their name.
- \$30,049 in funds will be allocated towards the Senior Nutrition Program. The Senior Services Section will provide senior services, food, and supplies during the COVID-19 pandemic. This includes Glendale’s Cooling Fan Assistance Program, which provides fans for seniors, and any other need that may arise during this pandemic.
- \$572,500 in funds will be provided as Small Business Grants. Eligible businesses will be awarded a one-time grant of \$5,000. They must be a “non-essential” business under the Safer at Home restrictions including, but not limited to, bars, nail salons, bowling alleys, retail stores, and gyms. Restaurants are also eligible to apply. Businesses must not have received SBA funding or other public assistance, must operate out of a commercial storefront within the borders of Glendale, CA, have a lease or mortgage on the property where their storefront is located, employ at least 1 employee but no more than 25 employees (self-employed can count as one employee), demonstrate a 25% or more loss of revenue due to COVID-19, and provide documentation of their inability to pay rent/payroll expenses as of March 16, 2020 due to COVID-19. The process for receiving the grant will be done through an online lottery.

When programs open, the City will post notifications using various platforms.



Discard Your Supplies Properly

When wearing gloves or masks, please throw them in the trash not on the ground.

Please exercise care in discarding personal protective equipment such as gloves and masks. Dropping them on parking lots before leaving an essential business and boarding your car creates a problem for someone else to deal with. If you are ready to discard them, locate the nearest trash receptacle for their disposal. Having them eventually float down our drains is not a solution!

Please do your part to help the City’s Public Works Department keep our city clean and reduce exposure to potentially contaminated material.

What Not To Flush

During this time, all of us are doing a lot of cleaning around our homes to keep our families healthy and safe in the face of the Coronavirus. Some cleaning may involve the use of disinfecting wipes or personal wipes that you may have in your bathroom or the nursery. Please discard all used wipes with your



regular trash and do not flush them down the toilet. Unlike toilet paper, these products do not dissolve in the sewer pipes. Instead, they travel downstream, pile-up, and contribute to sewer blockages, overflow onto the City streets, and eventual sewage backup into our homes and businesses. These items are also not recyclable. Your attention to this will help the City's Public Works Department keep sewage in the sewers underground, and prevent threats to Glendale's public health and safety.

GCC Manufactures Face Shields for Local Medical Workers

Glendale Community College has been working daily to produce face shields after learning that local medical workers were in need of personal protection equipment (PPE) in the fight against coronavirus. Engineering Instructor Nareh Manooki (see photo) was instrumental in coordinating GCC resources to produce face shields using the college's state of the art 3D printers and laser cutting equipment.

The City and GCC collaborated to identify potential areas of need. By working together, they were able provide face shields to several facilities. GCC continues to produce approximately 40-shields a day.



Senior Services Unit Operations During COVID-19 Pandemic

- A Brown Bag meal will be distributed to those who don't have the means to warm up frozen meals and new clients* at two locations:
- Adult Recreation Center – 201 East Colorado, Glendale, CA 91205 – 7 days a week
- Brown Bag Lunch Pick-up time is from 11:30 a.m.-12:30 p.m. at Main Lobby entrance near the Glendale Central Library
- Sparr Heights Community Center – 1613 Glencoe Way, Glendale, CA 91208 – Monday – Friday ONLY
- Brown Bag Lunch Pick-up time is from 11:30 a.m.-12:30 p.m. at Paloma Ave. entrance

*New Clients must fill out Universal Intake Form before receiving meal:

- New Client's must be 60 years of age and older.
- Availability is based on supply

For information and inquiries related to the Elderly



Nutrition Program, please call (818) 548-3775.

The City of Glendale's Senior Services Unit began making immediate changes related to the COVID-19 pandemic on March 12, 2020, with a directive coming from County of Los Angeles Workforce Development, Aging, and Community Services to stop all congregate meal operations at the community centers. The City closed all three meal sites at the Adult Recreation Center, Sparr Heights Community Center, and Pacific Community Center on March 13, 2020, and transitioned to a staggered brown bag lunch pick-up operation from the community centers, and then transitioned to frozen meal delivery service to over 200 unduplicated seniors living in the greater Glendale area.

With limited vehicles in the Elderly Nutrition Program (ENP) fleet, CSP partnered with the Public Works Dial A Ride (DAR) program to assist with meal deliveries. Before the COVID-19 crisis, DAR services included transportation to hundreds of seniors who attended the congregate meals services on site at City facilities. With the Centers closed and DAR not transporting seniors, DAR drivers and ENP staff began working together to load frozen meals onto DAR vehicles and deliver a week's worth of meals to over 240 seniors each week.

On average, the ENP program would serve 3,400 meals to seniors monthly. Currently, we are serving over 5,000 meals to seniors, and this number continues to grow. Many seniors who do not have refrigerators, freezers, or warming mechanisms at their home to heat up frozen meals have the option of picking up a brown bag lunch.

The meal distribution plan for seniors currently enrolled in the Elderly Nutrition Program (ENP) is as follows:

- 7 days of frozen meals to seniors who have the means to warm up and store the food in refrigerator/freezer.
- Delivery by City staff or pick up option by the senior or friend/family/designee of senior on assigned days between 3:00 p.m.-4:00 p.m.

In addition to serving seniors 60 years and older with either weekly frozen meal delivery or a daily brown bag lunch, the ENP program is working with the Glendale Police Department and our Homeless Services Section to ensure that homeless individuals also receive a brown bag lunch. Monday through Saturday, Glendale Police Officers and staff from Ascencia pick up brown bag lunches from the Adult Recreation Center to distribute them to homeless who are on the streets without access to food due to the COVID-19 pandemic. Since March 23, 2020, over 30 brown bag lunches are picked up daily.

ENP staff continues to receive hundreds of calls related to meal service and meal delivery. Each call is fielded to a senior case manager for enrollment or assistance with what the senior may request. The Supportive Services Program (SSP), better known as "case management", has been able to provide over 300 hygiene bags in March to seniors who have been asked to remain at home. The hygiene bags include: toilet paper, paper towel roll, shampoo, bar soap, hand sanitizer, tooth brush, tooth paste, denture glue, and other supplies. SSP is providing a second round of hygiene bags in April 2020.

In addition, Community Services & Parks is collaborating with the Glendale Police Department to reintroduce the "Caring Caller Program" which was eliminated back in 2011. The return of this program will allow the Senior Services Unit case managers to make referrals directly to GPD's Community Policing Unit for additional well-being calls to seniors especially vulnerable due to the COVID-19 pandemic. The Caring Caller Program will continue operations post-COVID-19 with the Senior Services Unit continuing to assist with information and referral services for this program on an as needed basis.

For information and inquiries related to the Elderly Nutrition Program, please call (818) 548-3775.

Cooling Fan Assistance Program

The Cooling Fan Assistance Program is administered by the City of Glendale's Community Services & Parks (CSP) department to help low-income seniors in Glendale keep cool when the temperatures rise. The program provides one free fan to elderly residents 60 years of age or older who live in the City of Glendale and meet other eligibility requirements.

The program enables seniors to remain comfortable while observing the "Safer At Home" Order to prevent the spread of COVID-19.

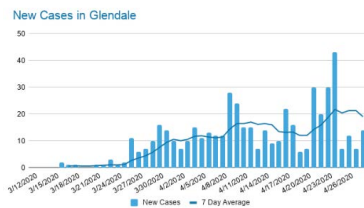
Supplies are **LIMITED** and will be distributed to eligible applicants on a first-come, first-served basis.



The fans will be delivered to the household to ensure applicants continue to observe the "Safer At Home" Order.

The program will begin on May 4, 2020.

Please visit www.glendaleca.gov/cspcares for more information on eligibility requirements and how to apply.



COVID-19 Dashboards

The City of Glendale has developed two dashboards related to COVID-19. The [COVID-19 Dashboard](#) is updated daily with the number of current positive cases and deaths within the City of Glendale and County of Los Angeles.

The [COVID-19 Financial Dashboard](#) outlines how General Fund revenues for the current fiscal year have been impacted due to the pandemic.

WHEN A DISASTER STRIKES DON'T GET OVERCHARGED

Price Gouging Information

There have been reports of price gouging by service providers in the City of Glendale. Price gouging may occur when the price of goods and services are increased by 10% or more during a state of emergency.

If you have any concerns or have experienced price gouging, please contact the Los Angeles County Department of Consumer and Business Affairs by calling (818) 593-8222 or visiting their [website](#).

Facial Covering Requirement



On April 14, 2020, the Glendale City Council voted to require facial coverings be worn by anyone outside of their home. [View the full order here.](#)

Additionally, Essential Business employers must provide, at their expense, non-medical grade face coverings for their employees. All such employers must ensure that their employees have access to clean, sanitary restrooms, stocked with all necessary cleansing products; or sanitizing agents required to observe hand sanitation protocols recommended by the Los Angeles County Department of Public Health, provided at the employer's expense.

All customers and visitors of essential businesses and organizations must wear face coverings over their nose and mouth.

A business owner or operator may refuse admission or service to any individual who fails to wear face coverings as required. Additionally, all essential retail businesses are encouraged to install plexiglass to separate cashiers and customers at all points of sale. These are recommendations and not requirements.



Safer at Home Order

At this time, the ["Safer at Home" Order](#) is in effect until at least May 15, 2020. Visit GlendaleCA.gov for details about what is and is not allowed during this period.



GLENDALE FIRE DEPARTMENT



Wildfire Preparedness

Although we understand the difficulties facing our community with this pandemic, we cannot lose focus of all the important programs that are in place to protect our communities against other disasters. Brush Fires continue to be a threat to life and property and we encourage residents to start working on brush clearance around their properties now. We have included a short video to help guide you on what you need to do to keep your family and your homes safe. In Los Angeles County, wind-driven interface brush fires put thousands of people and their property at risk each year and we want to do everything we can to protect our City.



GLENDALE WATER AND POWER

GWP's New & Improved Customer Service Portal is Now Available!

Glendale Water & Power is excited to announce the launch of MYGWP, their new and improved billing and payment portal. This new portal is more user-friendly and has upgraded and improved customer service tools, along with payment and billing services. Some of the features are:

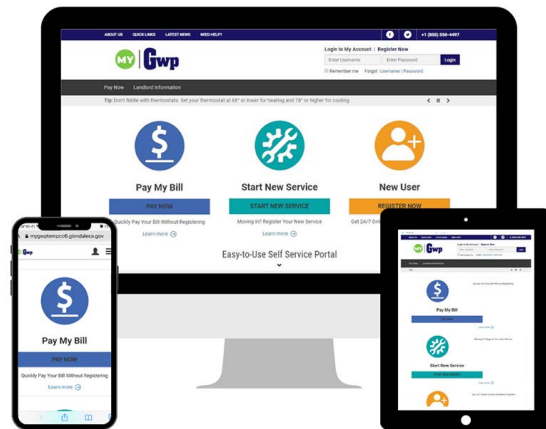
- View, print, or download your bills
- Go green and enroll in paperless billing
- View payment history
- Make a quick payment
- Set up a payment plan
- Start, Transfer, or Stop Service
- Sign up for AutoPay

Current Customers Using GWP's Online Billing and Payment System

Current customers will need to re-register and establish a new username and password for MYGWP. Please have your GWP account number, and your mailing address zip code, and use the link below. Your current registered email address will remain the same. If you receive both eBill, and paper bills, you will no longer receive paper bills. If you prefer receiving paper bills, you may make the change once you log-in to your account.

Customers New to GWP's Online Payment & Billing System

If you are registering for MYGWP for the first time you will need your GWP account number, mailing address zip code, and email address.



[Click here to access GWP's new portal, MYGWP.](#)

(The preferred web browsers for MYGWP portal are Chrome, Firefox, and Safari. Please do not use Internet Explorer.)

The same email address cannot be used to register multiple MYGWP usernames. Please contact GWP to discuss the possibility of joining your accounts for ease in viewing under one username. The MYGWP portal can be accessed from any device including phones and tablets. Please make sure to bookmark the MYGWP link for easier access.

If you have any questions regarding your account, please contact GWP Customer Services at GWPCustomerService@glendaleca.gov or 1-855-550-4497.



GWP Wants To Hear From You About Electric Vehicles

Over the past few years, GWP has been expanding Glendale's electric vehicle (EV) infrastructure by adding public charging stations throughout the city. As they continue to expand their EV infrastructure, GWP wants your feedback on EVs and EV charging stations. Help GWP by taking their 2020 EV Survey [here](#).

Whether you drive an EV or are just interested in them, your opinion is important for GWP to accommodate the needs of all its customers. Feedback from this survey will help GWP plan on where to install new public EV chargers in the future.

Calendar

Budget Study Session #2: Tuesday May 12, 2020; 9:00am-12:00pm

Budget Study Session #3: Tuesday May 19, 2020; 9:00am-12:00pm

All Budget Study Sessions may be viewed live on GTV channel 6 or at [YouTube.com/MyGlendale](https://www.youtube.com/MyGlendale)

All City of Glendale events have been cancelled through at least July 2020 due to COVID-19. [Glendaleca.gov/calendar](https://www.glendaleca.gov/calendar)



Digital Library at Your Service

Get a free Library card and enjoy tens of thousands of eBooks and eAudiobooks, eNewspapers, eMagazines, online classes, online tutoring, and learning games, as well as streaming movies, music, and more

- Until we reopen please keep items you have.
- Due dates have been extended. No fines and no late fees!
- Items on hold will be waiting for you when we reopen.

For those who don't have a library card it's easy to get one.

1. Visit <http://glac.info/register> to request Library eCards for every member of your family and set up a PIN for each. OR
2. Download the **Glendale Library, Arts & Culture App** from your App store. Then set up your library card number in the App

For more information please call Library information at 818-548-2021, Monday – Saturday, 8:00 a.m. – 6:00 p.m., or email Library staff at LibraryInfo@GlendaleCA.gov. The Library website is www.eGlendaleLAC.org.



Homework Help Now!

Online tutoring and powerful learning tools for all ages.

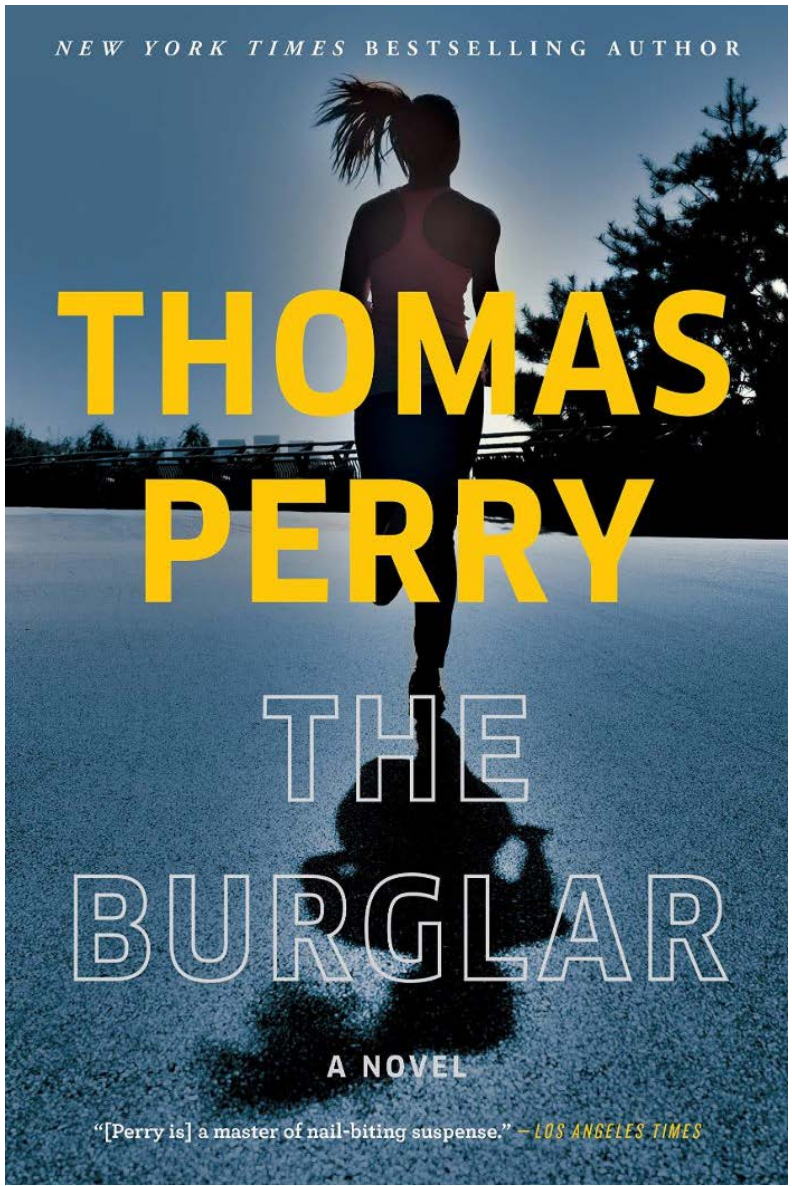
- For children, teens, and adults
- Live tutors available 7 days/week, 1:00 p.m. - 10:00 p.m.
- Tutors are subject and grade-level specialists with Bachelor degrees
- Online tutoring in English and Spanish
- 20-minute sessions, including chemistry, calculus, physics, 4th-grade math, and writing.

Learn more [here](#).

TEENS -- Read a Book, Write a Review - EARN COMMUNITY SERVICE HOURS

Read a book and write a review for one hour of service credit. You can review anything that you're reading for fun (not for school!)—fiction, nonfiction, manga, or anything you want. Your review might appear on the [Teen Blog](#).

Learn more [here](#).



New Online Book Club for Adults

The Library is excited to announce the launch of the Glendale Library, Arts & Culture Online Book Club. And the best part, the book is free to download and we have an unlimited number of copies! In this totally online community, readers can connect with their fellow community members through the enjoyment of reading and discussing books. The book club participants will read one book every two to three months, so readers will have plenty of time for each book. The first book club title is *The Burglar* by bestselling author Thomas Perry. Future books will include topics related to lifelong learning, social issues, literature, psychology, and other user-submitted ideas. [Sign-up online.](#)



Spring Into Reading- Track Your Reading "Fitness"



Library Mobile App

Use the Library, Arts & Culture mobile app to get library services in the palm of your hands, anytime, anywhere! Search for Glendale Library Arts & Culture on your device's app store. Use the app to:

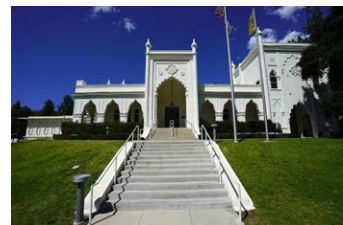
- ACCESS your Library account
- SEARCH the Library catalog and reserve materials
- BOOK a room
- READ eBooks and eMagazines
- STREAM or download music and movies.

Click [here](#) for the Android App on Google Play.
Click [here](#) for the iOS App on the iOS App Store.



Adult Literacy

Staff continues to work on creative ways to support adult learners. An online group class, "Practice Your English Skills" is held on Tuesdays from 1:00 p.m. - 2:30 p.m. with WebEx. Those interested in the classes can email Literacy Coordinator Guillermo Garcia at jugarcia@glendaleca.gov.



Brand from Home

Readers of all ages can **Spring Into Reading** with a free online reading system called Beanstack. Beanstack gives everyone a way to track their reading activities, earn virtual badges, and post reviews. It can send each reader a weekly email or text message with book recommendations. Register as an individual or a family. Beanstack also functions as a one-of-a-kind mobile app designed to keep track of how much time is spent on reading, along with books read, and achievements in the same way a fitness app tracks workouts. The Library's 2020 Summer Reading Program starts in early June and will use Beanstack to keep track of participation. Visit the Library website, eGlendaleLAC.org or download the Beanstack Tracker app on [Google Play](#) or the [iOS App Store](#).

eNewsletter

Staff from Brand Library & Art Center are curating the **Brand From Home** eNewsletter containing streaming music playlists, eBooks to access, art tours from your easy chair, and simple arts & crafts projects you can do at home. Enjoy this fun and informative eNewsletter [here!](#)

Other Newsletters

[Community Services and Parks](#)

[Economic Development](#)

[Glendale Water & Power](#)

[Previous City Connection Newsletters](#)

Emergency Preparedness



My Glendale

**DURING AN EMERGENCY
FIND UPDATED INFO HERE**
www.glendaleca.gov
www.glendaleca.gov/EmergencyAlerts





@MyGlendale
 GTV6 (Spectrum Ch. 6, AT&T Ch. 99)

EMERGENCY NUMBERS
 Emergencies 911
 Police Department (818) 548-4911
 Fire Department (818) 956-4800
 GWP Emergency line (818) 548-2011
 Public Works Emergency line (818) 548-3950

IMPORTANT NUMBERS
 Gas Company (800) 427-2200
 Humane Society (626) 792-7151
 Red Cross - Glendale (818) 243-3121

The City of Glendale is ready for any disaster situation. Are you? Use this time at home to check your emergency kit!

Here are 12 steps to take to prepare yourself and your family for an emergency:

- Create a disaster communication plan
- Store enough water for family and pets for at least 7 days
- Store enough medications for family and pets for at least 30 days
- Buy an adequate first aid kit
- Store enough food for family and pets for at least 7 days
- Buy a large or small container that will contain disaster supplies
- Buy a portable radio, flashlight, and batteries for your disaster kit
- Place clothing, shoes, sanitation and hygiene supplies in your disaster kit
- Place tools in your disaster kit
- Place cash in small bills in your disaster kit
- Place copies of insurance policies and other important papers in disaster kit
- Annually update your disaster kit and review the plan with your family

Read more on our website by clicking [here](#).



Dial-A-Ride is in Full Operation

The City's Dial -A-Ride service for seniors and persons with disabilities continues to operate transit services with free fare through May 15, 2020. The service is providing trips one passenger at a time, instead of shared rides, in order to maintain safe distances. Passengers are required to wear face coverings or masks when riding Dial-A-Ride.

Dial-A-Ride service hours have also expanded earlier in the morning to allow participants to take advantage of special store shopping hours for seniors and persons with disabilities. To register for Dial-A-Ride service please call 818-548-3960 or go to glendaledialaride.com for more information.

Dial-A-Ride staff are also making calls to registered Dial-A-Ride participants, who may be more isolated than usual. These welfare calls are friendly check-ins to see how our participants are getting along, while checking to see if there are any unmet needs for meals, groceries or health care. Dial-A-Ride staff are referring seniors to resources for any unmet needs.

FREE Residential Bulky Item Pickup

Schedule a pickup three days before regular collection day

Spring Cleaning Reminder: No Illegal Dumping

Need to get rid of furniture, appliances or other household bulky items? The City has a free pickup service!

The City of Glendale's free Bulky Item Pickup program is in full operation despite current circumstances related to COVID-19. During the City's "Safer at Home" emergency order, residents may spend more time de-cluttering and disposing of excess items. **It is important to remember that dumping items on streets, sidewalks, and even in front of donation centers is illegal.** Please make sure to remind friends, family, and neighbors.

Due to the temporary closure of donation centers, we encourage you to set aside donations in your home, including bulky items, until donation centers reopen. To find local recycling or donation locations, visit www.earth911.com.

Instead of leaving items on the street, arrange for free **Bulky Item Pick Up** by one of three options:

- 1) **Web:** Submit a [collection request form](#)
- 2) **App:** Download the free MyGlendale app from the [Google Play Store](#) or



Upcoming Residential Cart Replacement Project

Be on the lookout for new garbage carts in your area. California law, SB 1383 requires all California cities to use collection containers that are easy to recognize. This means that all trash containers will include a black (or gray) top for trash, a blue top for recycling and a green top for yard trimmings (soon to become organics). When you receive your new green cart, food waste can be placed with yard trimmings for organics service. Organics materials will be processed to become a valuable soil amendment.

More detailed program information will be available at a later time.



Is Your Commercial or Multi-Family Property Recycling Compliant?

Mandatory Recycling:

Commercial properties with more than 4 cubic yards of trash per week and multi-family apartment complexes of 5 units or more must arrange for recycling service.

Mandatory Organics Recycling:

Businesses with 2 cubic yards or more of trash service must divert organics (food and green waste). Multi-family properties are required to recycle yard trimmings debris, but are not required to participate in food waste recycling at this time.

[Apple Store](#)

3) **Call:** (818) 548-3916

If you notice any abandoned items, please call Integrated Waste Management at (818) 548-3916.

Composting Workshops of 2020



The Public Works Integrated Waste Management Department will be hosting three composting workshops in 2020. During the workshops you can learn how to reduce organic waste, and create a valuable soil amendment for your garden.

Dates:

August 1, 2020
October 3, 2020

Time:

9:30AM - 11:30AM

Location:

548 West Chevy Chase Drive, Glendale, CA 91204

Please keep in mind that you must register **a week before the day of the workshop.**

[*Compost and worm bins are available for purchase the day of the workshop while supplies last.](#)

For more information and to register, [click here](#) or contact recycle@glendaleca.gov

If there are changes or cancellation of the workshops, the City will provide updates on social media and the City website at glendaleca.gov.

Glendale Traffic Management Center Construction Work

The Public Works Department is currently scheduled to implement Phase 2 of the Verdugo Road and Oakwood Avenue pedestrian hybrid beacon project. The work will be performed from May 12, 2020 to May 14, 2020. Econolite Systems will be replacing traffic signal poles and traffic signals with new equipment. Econolite's work may impact traffic lanes and shoulder area on Verdugo Road and Oakwood Avenue. Traffic flow will be maintained at all times. One (1) northbound and southbound lane may be closed intermittently.

Tentative construction schedule:

[Contact us](#) for assistance on business and commercial compliance.



Holiday Waste Collection

Refuse will be collected as normal for the upcoming **Memorial Day** holiday on **Monday, May 25**. If Monday is your collection day, please make sure your bins are out! City offices will otherwise be closed. For more information about holiday collection, [click here](#).

Why Become a Certified Green Business?

- You can save money on your energy, water and waste bills. You're being more green, so you can do the work for you!
- 60% of consumers say it's important that corporate programs support environmentally friendly programs. Join the movement!
- After completion of the program, you'll receive an official certification for placement at your business.
- Join our City and State-wide green business network to increase your business (B2B).

Green Business Program

The City of Glendale provides **free** assistance to help local businesses "go green" and become more **efficient, profitable, and sustainable**. For steps on how to become one of Glendale's featured green businesses, visit our [website](#).

For further information, please email GreenBusiness@glendaleca.gov or call (818) 548-3916.

- Replace Traffic Signal Poles and Equipment at Verdugo Rd and Oakwood Ave
- Wednesday, May 6, 2020 to Friday May 8, 2020

Thank you for your patience and please forward any questions to Public Works Administration at 818-548-3900.



Sign Up for Economic Development Updates

To get the latest updates and information for local businesses, subscribe to the City's Economic Development Newsletter. Check out the latest issue featuring news about the SBA's second round of funding for the Payment Protection Program, enhanced unemployment benefits available through the State's Employment Development Department, local business spotlights and more.

[Subscribe](#)



Mother's Day is right around the corner and you still have time to plan a celebration to remember. Surprise her with a Sunday brunch fit for a queen, and don't forget her favorite flowers! Whatever you do, remember to support #OurGlendale businesses. Check out our [Mother's Day Directory](#) for a list of local small businesses you can depend on to help you pull off a Mother's Day to remember.

Support Local Small Businesses this Mother's Day

PLUS: If you run a Glendale flower shop, eatery, or any specialty shop planning something unique for Mother's Day, it's not too late to register to be included in our Mother's Day Directory.

[Register Your Business](#)



Help with Job Search, Layoff Transitions Available at Verdugo Jobs Center

The Verdugo Jobs Center (VJC) is currently offering a number of services to

assist workers and businesses experiencing impacts of the pandemic.

For Workers:



- For assistance with job placement, call (818) 937-8000 from 8:00 AM - 5:00 PM Monday-Friday to connect with a case manager, or email askvjc@glendaleca.gov. You may also sign up for our Employment Opportunities newsletter to receive local job leads twice a week. Sign up through the right sidebar on the VJC [website](#).
- For those who have been laid off and need information on resources available to them, call (818) 937-8000 to speak to a case manager. [View answers to frequently asked questions \(FAQs\) about unemployment insurance.](#)

For Businesses:

- For assistance with recruiting for a job opening, call (818) 937-8080 to speak to a Business Resource Specialist or email VJCRecruitments@glendaleca.gov.

If you are considering reducing your employees' hours or implementing layoffs, call (818) 937-8000. The VJC's Rapid Response team will take down your information and contact you within one business day to provide information and services, free of charge, that may mitigate COVID-19 impacts, including access to capital, an introduction to CARES Act programs, and employee resources.



The Housing Rights Center Goes Virtual

The City of Glendale invites Glendale residents to check out the Housing Rights Center's new interactive services. These services include: Landlord/Tenant Counseling Hotline, Virtual Walk-In Clinics, Virtual Workshops, and more! We encourage Glendale residents to contact the Housing Rights Center with questions via phone or email, visit their website, or visit them on: Facebook, Instagram, LinkedIn or Twitter.

[HRC Goes Virtual Flyer](#)

Catch us on YouTube!



This month's episodes:

- [We Remember: Armenian Genocide Commemorative Event 2020](#)
- [Glendale Police Department: Economic Impact Payment- SCAMS](#)
- [Glendale Senior Meals- Safer at Home](#)
- [Glendale Police Department: Auto Burglaries](#)

Be sure to tune in to Charter channel 6 or check the City's YouTube channel for new episodes every month!



Stay Connected!



This is an official publication of the City of Glendale, distributed by the Office of Communications and Community Relations. For inquiries, please contact City Connection Editor Solene Manoukian or (818) 548-4844.