Thank you for joining us!
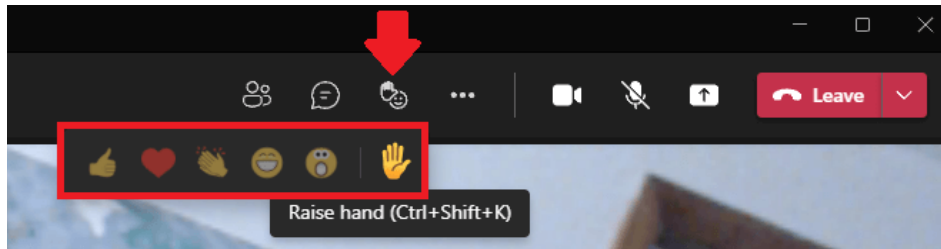
1. **Please mute yourself when you are not speaking.**
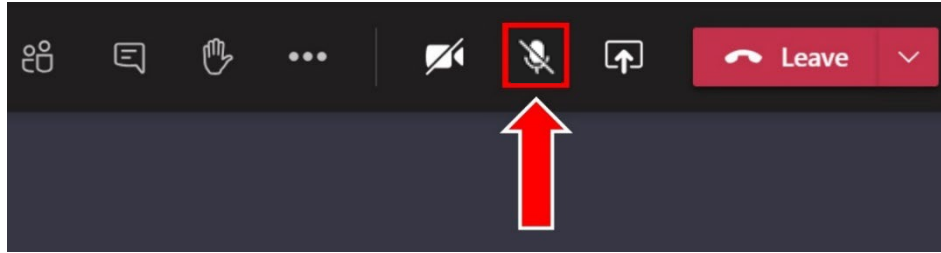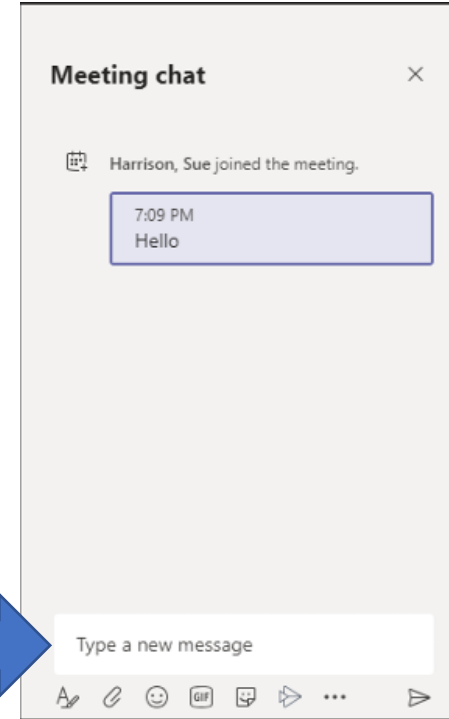
2. **Click the "Raise Hand" icon when you have a question or comment.**

ROLL CALL

Please type your information in the chat:

1. **Your name**
2. **Your organization**
3. **Your email**

Agenda

1. INTRODUCTION

2. PROGRAM PRESENATIONS

3. UPCOMING EVENTS & ANNOUNCEMENTS

4. GLENDALE HOMELESS PROGRAM & FUNDING UPDATES

5. UPDATE CONTACT FORM

6. PUBLIC COMMENTS

7. ADJOURNMENT

A. Department of Mental Health (DMH) Women's Community Reintegration Program (WCRP)

B. Department of Health Services (DHS) Interim Housing Outreach Program (IHOP) Program Presentation

Access to Services

WCRP services are available countywide by referral, call-in and walk-in. Our treatment team is available **Monday thru Friday from 8:00am to 5:00pm** to assist you with all of your mental health needs.

Referrals are typically received from a variety of Los Angeles County Departments and community agencies to include, but not limited to: Department of Mental Health and other community based organizations.

Individuals who are interested in services, please have our community based organization consult with us about being referred to our program.

Upon receipt of WCRP referral, clients will be outreached and engaged by WCRP staff to identify appropriateness for services.

In case of an emergency, please call 9-1-1 or the LACDMH Help Line.

WCRP is not an approved program by the court to provide DCFS services

LACDMH Values

Integrity. We conduct ourselves professionally according to the highest ethical standards.

Respect. We recognize the uniqueness of every individual and treat all people in a way that affirms their personal worth and dignity.

Accountability. We take responsibility for our choices and their outcomes.

Collaboration. We work together toward common goals by partnering with the whole community, sharing knowledge, building strong consensus and sharing decision-making.

Dedication. We will do whatever it takes to improve the lives of our clients and communities.

Transparency. We openly convey our ideas, decisions and outcomes to ensure trust in our organization.

Quality and Excellence. We identify the highest personal, organizational, professional and clinical standards and commit ourselves to achieving those standards by continually improving every aspect of our performance.

If you are in crisis and need help right away, call our 24/7 toll-free Help Line:

800.854.7771
562.651.2549 TDD/TTY

dmh.lacounty.gov

Women's Community Reintegration Program (WCRP)

**LOS ANGELES COUNTY
DEPARTMENT OF MENTAL HEALTH**
hope. recovery. wellbeing.

We are stronger TOGETHER

About

WCRP is forensic program that provides a comprehensive approach to meet the needs of formerly incarcerated women who live with mental illness and co-occurring substance abuse issues.

Program Goals & Objectives

The primary goal of WCRP is to assist women who have been incarcerated or involved in the justice system to reintegrate and become successful members of their communities.

WCRP believes that providing mental health treatment, peer support, employment and/or educational opportunities, while strengthening family/social connections, will aide in recovery and foster progress towards one's life goals.

Services Offered

Mental Health Treatment
- Individual therapy and trauma informed care
- Group rehabilitation⁺ (including anger management, motivation to change, healthy relationships, domestic violence, parenting and seeking safety for trauma)
- Court approved classes

Medication Management
- Psychiatry, and psychiatric nursing services (in the office and in the field)

Case Management
- Assistance locating and collaborating with housing providers to link with temporary and permanent housing available.
- Assistance with obtaining social security benefits
- Additional vocational/educational programs and employment assistance
- Linking to community resources

⁺All groups are subject to change and may require approval from a client's primary therapist/contact

Eligibility Criteria

Focal population must meet the following criteria:

1. Adult women, ages 18 years and older; all women and gender diverse individuals.

2. A history of LA County Sherriff and/or California Department of Corrections incarceration within the last 12 months.

3. 1 adult conviction and/or currently in pre-sentencing phase.

4. Diagnosed with a DSM-5 mental health disorder which creates a functional impairment in a social setting (such as work and/or educational environments)

Contact Us:
Office: (323) 525-6400

Interim Housing Outreach Program (IHOP)

Joint Initiative of the CEO's Homeless Initiative Office
Operated by DHS, DMH, & DPH (SAPC)
Funded by HHIP and MHSA state dollars

Mission

With the mission of sustaining health and housing stability now and in the future, the Interim Housing Outreach Program provides support to interim housing clients with complex needs and staff serving them.

Vision

Creating a future of good health and housing through trusting partnerships, creative problem solving, and hope.

Health Plans

CEO-HI

Other Partners

PEH in IH Settings with Functional Impairments

DHS-HFH

Homeless Providers

DMH

CoCs

DPH-SAPC
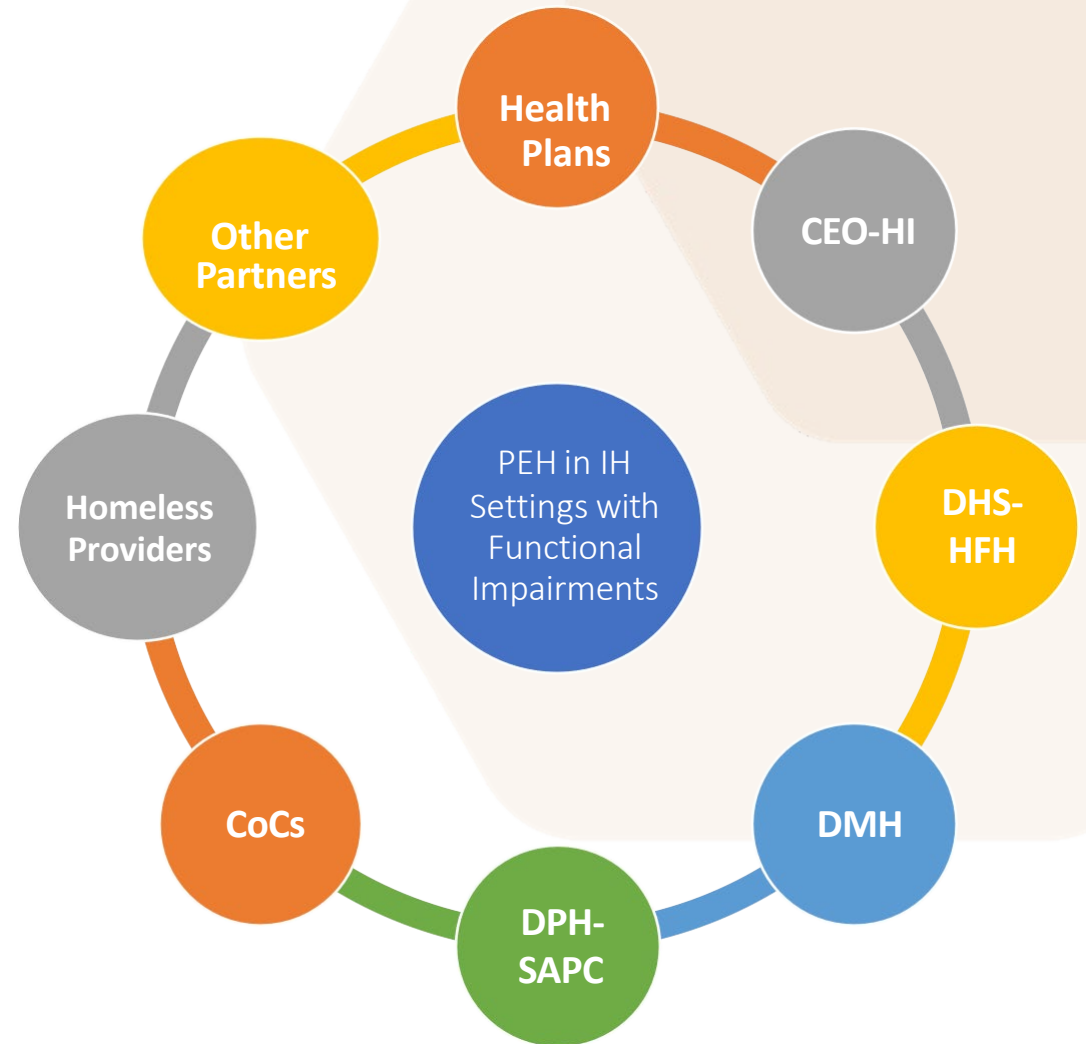
Interim Housing Outreach Program (IHOP)
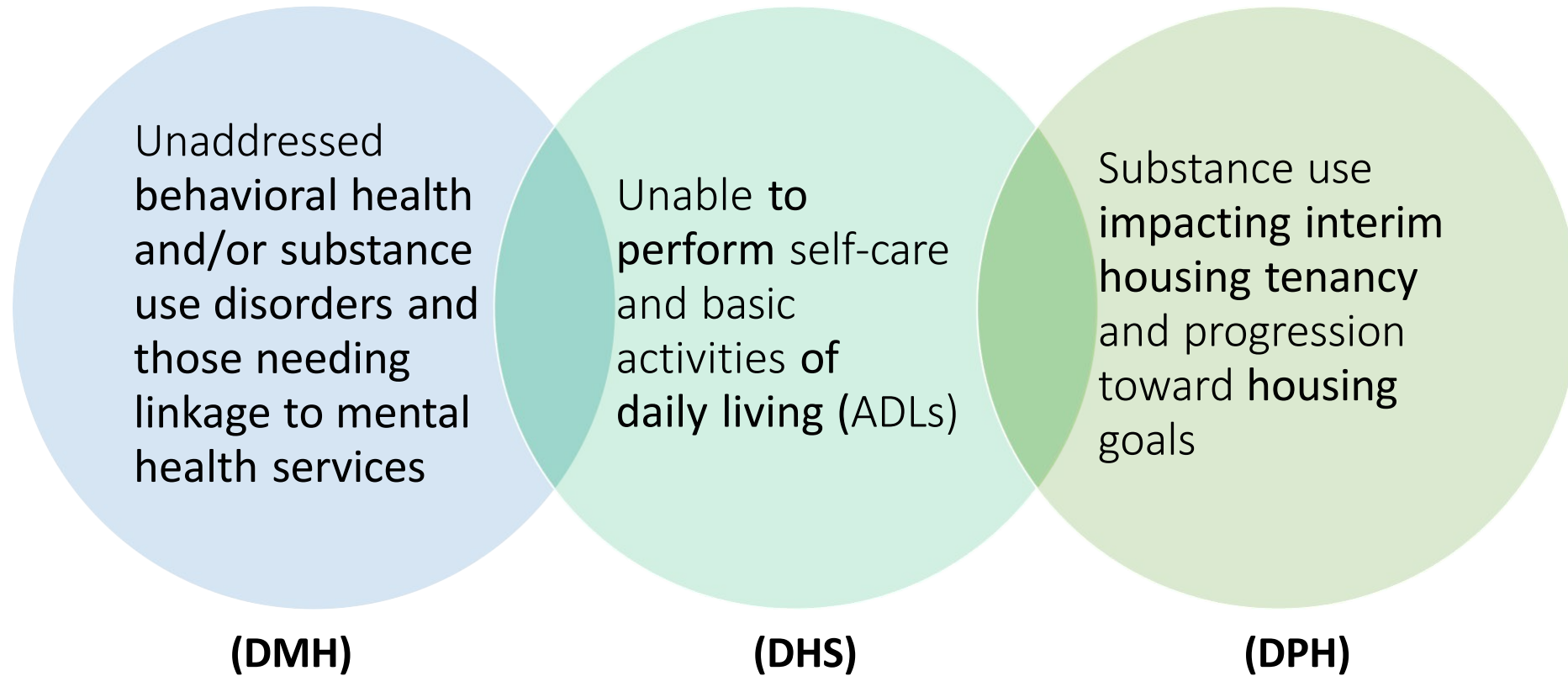
What are our primary goals?

Provide services to clients with functional deficits due to unaddressed physical/behavioral health needs

Provide shelter with training and technical assistance to manage clients w/ functional deficits

Identify ways to impact policy, funding, and resource issues to better care for these populations in the future

IHOP: 5 Years of Funding to Serve High-Risk Subset of IH Residents

Unaddressed **behavioral health** and/or substance use disorders and those needing linkage to mental health services

Unable **to perform** self-care and basic activities **of daily living** (ADLs)

Substance use impacting interim housing tenancy and progression toward **housing** goals

(DMH)

(DHS)

(DPH)

Exclusion Criteria

Individuals with mental illness who are functional and connected to care

(DMH)

Medical **needs with no self-care or functional** deficits individuals

(DHS)

Individuals with SUD who have immediate medical needs and are unable to self-care

(DPH)

PLEASE NOTE: IHOP TEAMS ARE NOT EMERGENCY RESPONSE TEAMS

What will IHOP Offer

Field-based assessment teams to support screening and referring of PEH with functional deficits to Community Supports, Enhanced Care Management, and other services offered by the health plans (including Medi-Cal Redetermination)

Access to high-quality, real-time behavioral health services (mental health and SUD services) for eligible clients in 1:1 and group formats

Referral to CBEST for SSI/SSDI/CAPI

Referral and placement into other housing settings that meets the person's ADL needs (recuperative care/ERC/stabilization)

Referral to housing navigation ICMS services to support people on their path to permanent supportive housing

Shelter training and technical assistance to improve the ability of shelter staff/facilities to care for clients with functional deficits

Health Services
LOS ANGELES COUNTY

HOUSING
FOR
HEALTH

Department of Mental Health Service Offerings
Launching Late 2023/Early 2024

__Goal__: Identify and support clients, who are functionally impaired, by providing access to high-quality, real-time behavior and mental health support, education, and treatment.

- Outreach & Engagement
- Behavioral Health Assessment
- Medication Support
  - On-Site Medication Administration
  - Co-Occurring Addiction Treatment
- Individual and/or Group Rehabilitation
  - Individual and/or Group Therapy
  - Skills Building Sessions
  - Support Groups
- Connection to the appropriate level of longitudinal care:
  - HOME or AOT
  - Full-Service Partnership
  - Outpatient Services
- Dedicated Psychiatric Crisis Support

DHS Housing for Health Service Offerings
Pilot Starting September 2023; Launch October 2023

Goal: Identify and support clients who have functional deficits by increasing function and safety within their current environments, while assisting with transitioning to service-enriched housing and higher levels of care, as appropriate.
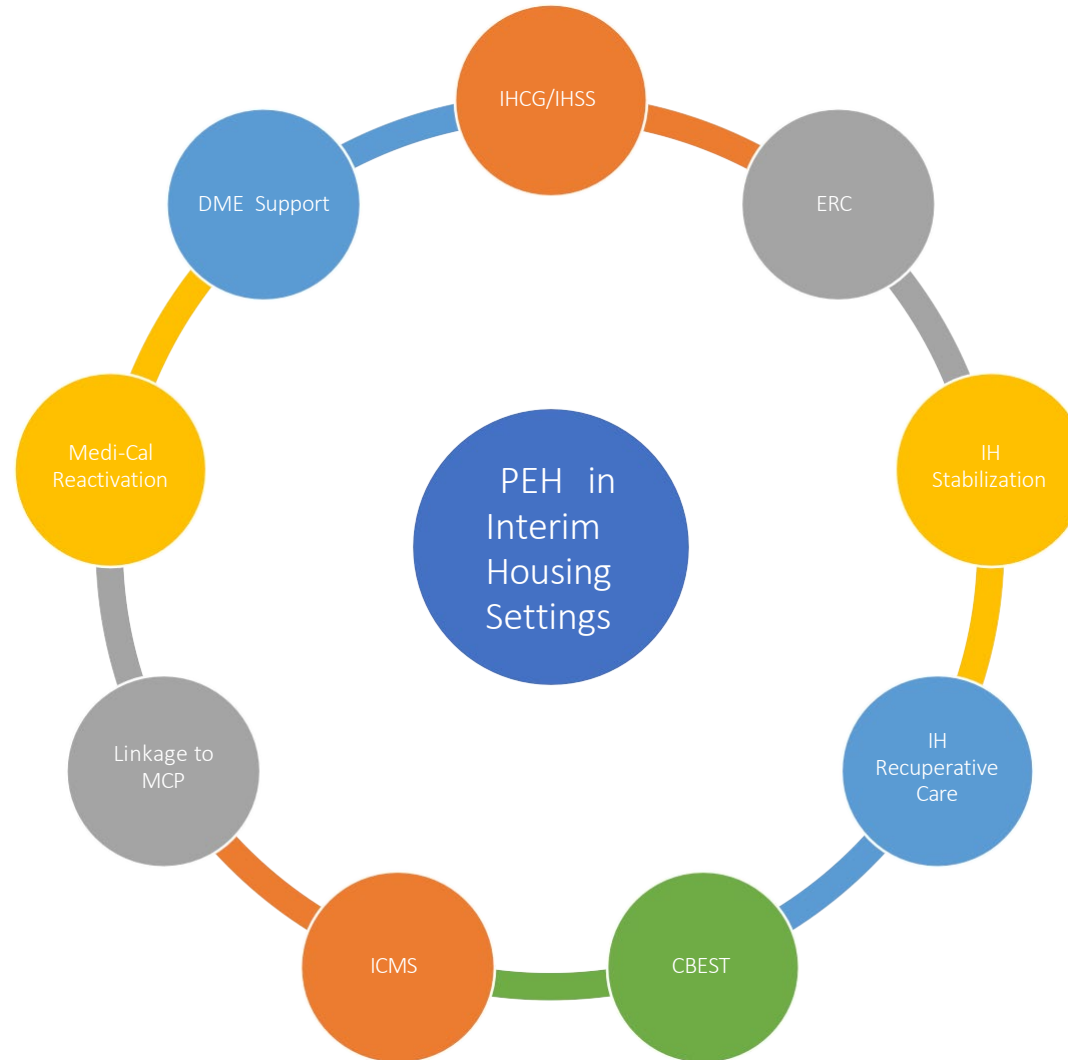
IHCG Service Highlight: IHCG in Shelters

How can in-home care givers (IHCG) help your residents?

- Clients can get care giving services in interim housing to support daily functioning

  - Bathing and showering

  - Toileting and toilet hygiene

  - Getting dressed

  - Personal device care support

  - Personal hygiene, oral care, and grooming

- Clients with self-care deficits who cannot be safely supported in interim housing will be transitioned into a housing setting that meets the person's ADL needs such as stabilization beds, recuperative care, or enriched residential care.

HOUSING FOR HEALTH

QUESTIONS?

DHS IHOP Clinical Director: Vanessa Evans
vevans@dhs.lacounty.gov

DHS IHOP Occupational Therapy Supervisor
Lauren Espinoza
lespinoza2@dhs.lacounty.gov

Stakeholder Group Coordinator: Julie Steiner
juliesteiner2@gmail.com

A. Mobile Shower Program starting October 1, 2023 (Partnership between the City of Glendale and Salvation Army) Local Measure-S Funds

B. Cares Act Funding Expiration (September 30, 2023)

C. CES Triage Tool Research and Refinement Report updates

D. Continuum of Care (CoC) Board Nomination Update

E. Homeless Point in Time Count (PIT) 2024

Soup, Soap, and Salvation!

Salvation Army Mobile Shower Program

The Salvation Army Glendale Corps Community Center is launching their Mobile Shower Program for unsheltered individuals in need. Stop by for a shower and a meal.

Mondays & Fridays (excluding Holidays)
8:00AM - 11:00AM

801 South Central Avenue
Glendale, CA 91204
Cross Street: Windsor Rd.

(818) 246-5586

Reminders for Performance Milestones

• All program funds for Projects (Street Outreach, Emergency Shelter, Rapid Rehousing, Homelessness Prevention) must be expended by: **September 30, 2023**

ESG-CV Closeout Planning

• Spend-down timing
• Funding Continuity including HHAP Funding Flexibility
• Closing intake: Exit Destinations & Projected Dates for closing client intake for rental assistance
• Staffing issues: Estimate declining caseloads for staff roles/workload
• Client Issues & Discharge planning : Involving and informing participants well before end of assistance

ESG-CV Close Out Checklist

- Final Invoices
- Data Quality validated Annual Performance Report
- Client Program Roster from 07/01/2021 to 9/30/2023
- Final Quarterly Payroll taxes
- For applicable programs, quarter sample eligibility documentation (=income verification & homelessness/at-risk-of-homelessness verification for 10% of the clients on the program roster)

Projects	*Expenditure Deadline	Draw Deadline	Agency QPR Deadline to the City
ESG-CV Rounds 1 & 2 all project costs	September 30, 2023	April 30, 2024	**October 16, 2023**
ESG-CV Rounds 1 & 2 Admin funds needed for closeout	December 31, 2023	April 30, 2024	**October 16, 2023**

Question Wording	Tool Administration
• Racial Equity and Stigma informed • Trauma-informed • Clearer and more direct • Less redundant • Fewer items	• Race-equity informed • Trauma-informed • Not a first meeting • Build rapport and trust • Flexibility

Implementation Plan – Training & Administration

- LAHSA receiving new Hilton dollars to support creation and implementation of new tool training curriculum, to include:
  - Race equity
  - Best practices for engagement, including being trauma informed and client centered
  - Reducing implicit and explicit bias in tool administration
- Training only required of entry points to CES i.e.:
  - Outreach
  - Interim Housing
  - Access Centers
  - Housing Navigation
  - Limited other programs providing access to CES

ASSESSMENT

- 3 Seats Currently Filled
- 4 Seats To Be Filled
  - i. A Person With Lived Experience (PWLE)
  - ii. Representative affiliated with Glendale Unified School District
  - iii. Member from Glendale Hospital / Healthcare institutions
  - iv. First Responder or Related Profession (for e.g., EMT, Paramedics, Firefighters, Emergency Dispatchers).
- Criteria
- Timeline
- Next Steps

2023-2024 Point-in-Time Count Committee Work Plan

Month	Activities
October 2023	•Survey Questions Input + 2024 Data Standards Changes •Outreach for Mapping Known Locations • Recruitment of Enforcement Activities Work Group
November 2023	• Consolidate All Charitable Donations for PIT 2024 • Finalize Survey Questions with ESRI GIS Geo-Mapping • Finalize PIT Methodology • Volunteer Recruitment
December 2023	•Enforcement Activities Work Group Meeting Update
January 2024	• 2024 PIT Count Training • Distribution of GIS URL links to on site access centers / navigation centers • **Day & Night PIT & HIC Count (during final 10 days)**

A. Federal, State, and Local Funded Program Updates:

    i.   FY 2023 Continuum of Care (CoC) 2023 competition updates

    ii.   Measure H and HHAP Round 3 & 4 Request for Funding Release

    iii.   Emergency Solutions Grant (ESG) 2023-2024 Updates – 2024 FMR

    iv.   Emergency Housing Vouchers (EHV) Updates

    v.   Enhanced Care Management (ECM) Community Supports Program FY 2023

The Renewal Projects
6 Permanent Housing Projects

Ascencia Housing Now **PSH**	City of Glendale Shelter Plus Care **PSH**	Ascencia Scattered Site **PSH**	The Salvation Army Chester Street **PSH**	Home Again LA Rapid Rehousing **RRH**	Ascencia Next Step **PSH**
Permanent Supportive Housing (PSH) in leased units for 14 unaccompanied adults experiencing chronic homelessness.	Permanent Supportive Housing (PSH) in rented units for 45 households (adults and families) experiencing chronic homelessness.	Permanent Supportive Housing (PSH) in leased units for 12 households (adults and families) experiencing chronic homelessness.	Permanent Supportive Housing (PSH) in leased units for 4 families with physical disabilities experiencing chronic homelessness.	Rapid Rehousing (RRH) Program in rented units for 6 families with children experiencing homelessness. (Up to 12 months of assistance)	Permanent Supportive Housing (PSH) in leased housing for 8 unaccompanied adults with substance abuse experiencing chronic homelessness.

NOFO 2023 TIMELINE

2023 Notice of Funding Opportunity (NOFO) released by HUD	July 5,2023
Available Funding ("Annual Renewal Demand") announced by HUD	July 5, 2023
Glendale CoC Renewal Project Online Application ("Letter of Intent") released by City	July 5, 2023
SAM clearance verification & UEI Number Deadline – Renewal Applicants must email to hmis@glendaleca.gov	July 20, 2023
Mandatory Technical Assistance Workshop for all Renewal Applicants	TBD
Glendale CoC Renewal Project Application Online Submission Deadline (All attachments except match commitment letters must be emailed to hmis@glendaleca.gov.)	July 20, 2023 by 5PM
Glendale CoC Evaluation Panel reviews, scores and ranks renewal project applications in Tier 1 and 2 (CoC Priority Listing)	August 3, 2023, by 5pm
Match Commitment Letters Deadline – Renewal Applicants must email to hmis@glendaleca.gov.	July 20, 2023 by 5PM
Evaluation Panel notifies CoC Board and Renewal Applicants of recommended CoC Priority Listing via email.	August 10, 2023
Appeal Letter Deadline (if applicable) – Renewal Applicants must email to hmis@glendaleca.gov.	August 10, 2023, by 5 pm
Glendale CoC Board meets to consider appeals (if applicable) and affirm/modify the project ranking and funding recommendations.	August 15, 2023 2 pm-4 pm
City notifies Renewal Applicants regarding CoC Board's final decision on the ranking and selection of projects to be included in the Glendale CoC's Consolidated Application	August 16, 2023 or sooner
CoC Committee Meeting – Review of selected projects and funding recommendations	August 15, 2023 2 pm-4 pm
City staff presents Board's decision to **Joint Housing Authority & City Council**	September 12, 2023 (tentative)
City staff posts on website all parts of the **CoC Consolidated Application** and notify community members and key stakeholders that the Consolidated Application is available **(minimum 2 days before the application deadline)**	September 25, 2023
CoC Consolidated Application – to be submitted to HUD by City staff	September 28, 2023
Funding Decisions Announced by HUD	Expected Late Spring 2024

2023 Glendale CoC Funding Recommendations by Evaluation Panel

Total Funding Recommended: $2,794,398

RANKED: RENEWAL PROJECT APPLICATIONS

Rank	Overall Score	Organization	Project	HUD Grant Number	Project Type	Annual Renewal Demand (ARD)	Tier 1 (93% ARD)	Tier 2 (7% ARD)
1	100%	City of Glendale	Glendale HMIS Project	CA0728L9D122215	HMIS	$88,577	$88,577	
2	93%	Home Again Los Angeles	Rapid Rehousing Program	CA1622L9D122206	PH	$115,776	$115,776	
3	86%	Ascencia	CES Reallocation	CA1455L9D122207	SSO	$620,951	$620,951	
4	84%	Ascencia	Scattered Site PSH Program	CA1271L9D122209	PH	$248,997	$248,997	
5	82%	Ascencia	Housing Now PSH Program	CA0733L9D122215	PH	$423,713	$423,713	
6	79%	Ascencia	Next Step PSH Program	CA0731L9D122215	PH	$198,923	$198,923	
7	80%	The Salvation Army	Chester Street PSH Program	CA0948L9D122213	PH	$88,382	$88,382	
8	80%	City of Glendale	Consolidated Grant Shelter Plus Care	CA0724L9D122215	PH	$876,012	$689,719	$186,293
						$2,661,331	$2,475,038	$186,293

NOT RANKED: RENEWAL PROJECT APPLICATIONS

Organization	Project	HUD Grant Number	Project Type	Available Funding	Recommended Funding
City of Glendale	CoC Planning Project	TBD	PLANNING	$133,067	$133,607

Board Members approved these ranking and funding recommendations on 08/15/2023

PROPOSED HHAP 3 & 4 REQUEST FOR PROPOSALS (RFP)

HHAP FUNDING EXPENDITURE PLAN*

ELIGIBLE USE CATEGORY	HHAP Round 3	HHAP Round 4	HHAP 3 Total	HHAP 4 Total
Rental Assistance and Rapid Rehousing		$ 233,290.00	$ -	$ 233,290.00
Operating Subsidies and Reserves	$ 40,052.52		$ 40,052.52	$ -
Landlord Incentives		$ -	$ -	$ -
Outreach and Coordination (including employment)	$ 60,000.00	$ -	$ 60,000.00	$ -
Systems Support to Create Regional Partnerships		$ 14,953.75	$ -	$ 14,953.75
Delivery of Permanent Housing	$ -	$ -	$ -	$ -
Prevention and Shelter Diversion to Permanent Housing	$ 79,947.48	$ -	$ 79,947.48	$ -
Interim Sheltering	$ 100,000.00	$ -	$ 100,000.00	$ -
Strategic Homelessness Planning, Infrastructure Development, CES, and HMIS (up to 5%)	$ 18,184.80	$ -	$ 18,184.80	$ -
Administrative (up to 7%)	$ 25,458.72	$ 20,936.00	$ 25,458.72	$ 20,936.00
			$ 323,643.52	$ 269,179.75

	HHAP Round 3	HHAP Round 4	Round 3-Total Combined	Round 4 Total Combined
Youth Set-Aside (at least 8%)	$ 40,052.52	$ 29,909.00	$ 363,696.04	$ 299,088.75

ACTION PLAN – LOCAL PRIORITIES

1.Interim Housing, Permanent Supportive & Affordable Housing
- Hotel/Motel Vouchers
- Increase capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.
- Basic Needs Assistance

2.Intensive case management (All are feasible)
- Access to employment and career services
- Access to institutional healthcare facilities (mental and substance abuse health included)
- Includes EHV
- Aftercare follow-up

3. Homeless Prevention & Diversion
- Access to employment and career services
- Rental Assistance (short term & long term)
- Basic Needs Assistance
- Improving identification of at-risk of homelessness

4. Rapid Rehousing
- Rental Assistance (short, medium & long term)
- Basic Needs Assistance

5. Expand Existing Outreach Efforts (Only applies to unsheltered homeless individuals and families)

Measure H / HHAP 3&4 RFP TIMELINE

Date	Activity
Mon, October 16, 2023	Release Request for Proposals
Thurs, November 16, 2023	Applications Due to City ,no later than 5 PM
Wed, November 1, 2023	Panel Review of Written Proposals
TBD	Oral Interviews, if scheduled
TBD	Complete Background and Fiscal Review
TBD	Notify Applicants of Award of Proposal, end of business
TBD	Board of Supervisors Meeting – Execute Contract(s)
Monday, January 1, 2024	Contract Commencement

MEASURE H REQUEST FOR PROPOSALS (RFP)

Strategies	FY 2021-2022 Allocations	FY 2022-2023 Allocations	FY 2023-2024 Allocations
Prevent: Homeless Prevention Services for Individuals	$ 32,782	$ 32,781	$ 25,683
House: Time Limited Subsidies (Single Adults & Families)	$ 40,615	$ 40,615	$114,514
Outreach & Coordination	$ 63,121	$ 63,000	$82,312
House: Enhance the Emergency Shelter System	$ 72,502	$ 72,503	$72,503
House: Housing Navigation and Location	$ 0	$ 0	$47,628
Project Fund Total	**$ 209,020**	**$ 208,899**	**$ 342,640**
FY 2017-2021 Carryover **			**$319,645**
GRAND TOTAL			**$946,463**

Emergency Housing Voucher (EHV) Update

|	
Vouchers Allocated	225
Vouchers Issued	245
Leased Up	155
Referred	265
Absorbed by Other PHA	41
Canceled	5
Terminated	1
Vouchers Searching	27
Vouchers Available	70

Enhanced Care Management

Enhanced Care Management (ECM) is an intensive, in-person care management program that helps individuals coordinate and engage with health, mental health, and substance use disorder services among other needs.
ECM Providers deliver all core service components of ECM to each of the ECM Provider's assigned Members. The core services of ECM consist of the following core services.
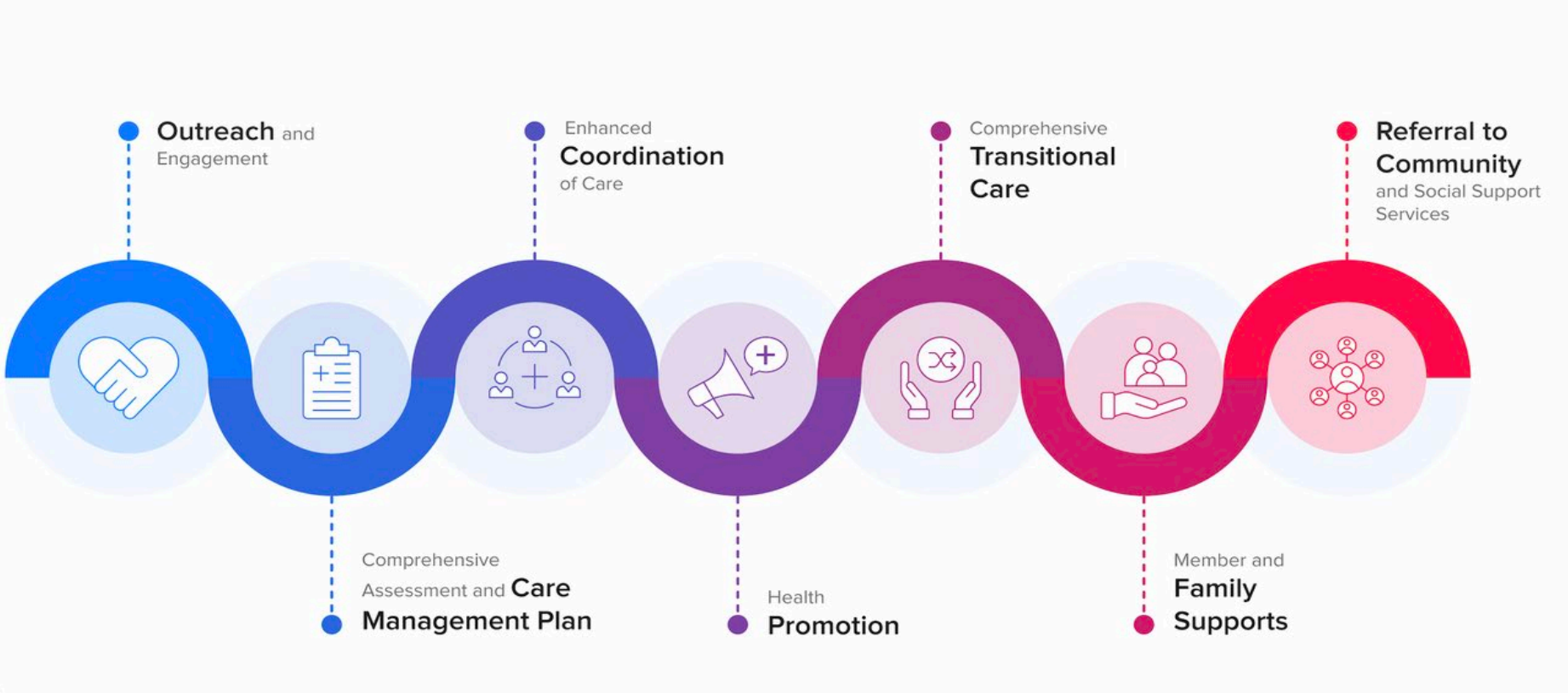
i.   Glendale System Performance Progress Report

ii.   HMIS 2024 Data Standards Changes Effective October 01, 2023
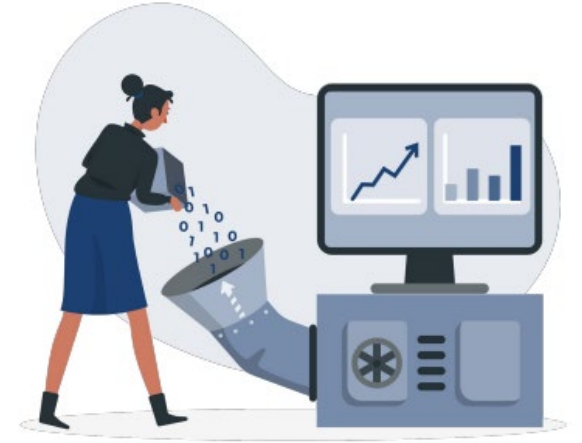
Annual Snapshot: People who Accessed Glendale CoC Programs
(CY January 01, 2023 – June 30, 2023)

1,449
Total People

1,239
Total Households

Throughout 2023 (Data through Jun 30th)...

252
People experiencing homelessness were in the system on January 1

194
People experiencing homelessness entered the system with no prior record of homelessness

85
People experiencing homelessness re-entered the system

At the end of 2023 (Data through Jun 30th)...

284
People in the system were still experiencing homelessness

86
People moved into permanent housing

102
People exited the system into homelessness

59
People exited to other temporary or unknown destinations

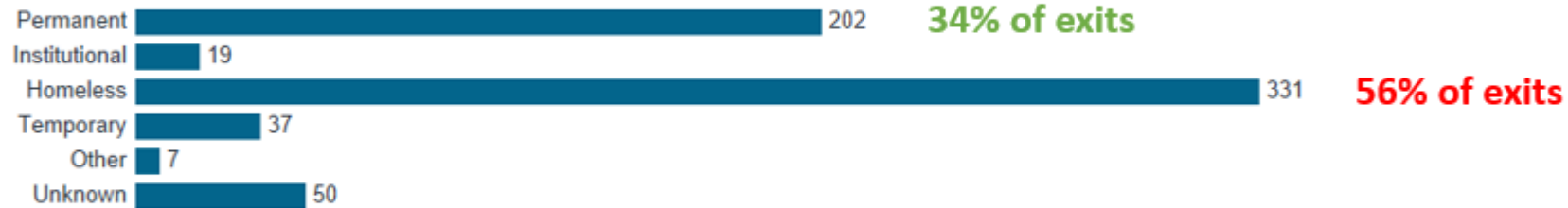**Exits reported here pertain specifically to individuals who exited the Glendale homeless response system.

596 People Exited Glendale CoC Programs

*excluding 50 unknown

Number of People Exited by Destination Category

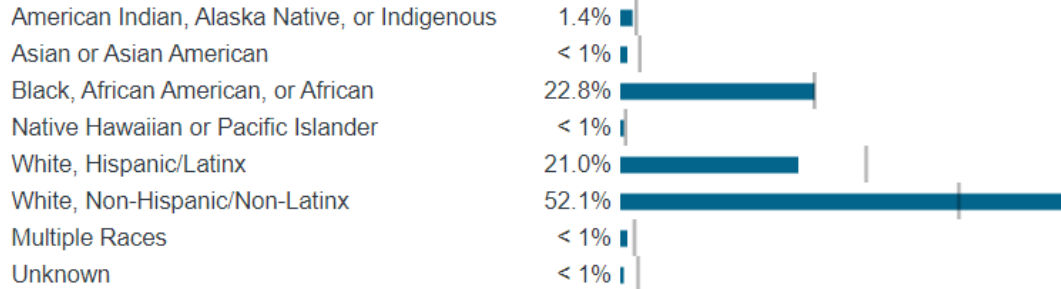| Category	Value	
Permanent	202	**34% of exits**
Institutional	19	
Homeless	331	**56% of exits**
Temporary	37	
Other	7	
Unknown	50	

Racial Disparities in Exits (CY 2023 – June 30, 2023)

Exits into Permanent Housing

Percent of All People who Exited or Moved into Permanent Housing by Racial/Ethnic Group

Compared to Percent of All People Accessing Services by Racial/Ethnic Group

American Indian, Alaska Native, or Indigenous	1.4%
Asian or Asian American	< 1%
Black, African American, or African	22.8%
Native Hawaiian or Pacific Islander	< 1%
White, Hispanic/Latinx	21.0%
White, Non-Hispanic/Non-Latinx	52.1%
Multiple Races	< 1%
Unknown	< 1%

Black, African American, or African

22.8% (n = 50) moved into Permanent Housing destinations

22.8% (n = 331) in the System

Asian or Asian American

< 1% (n = 2) moved into Permanent Housing destinations

2.2% (n = 32) in the System

White, Hispanic/Latinx

21.0% (n = 46) moved into Permanent Housing destinations

28.8% (n = 418) in the System

**White, Non-Hispanic/Non-Latinx**

52.1% (n = 114) moved into Permanent Housing destinations

39.8% (n = 576) in the System

NEW FY 2024 HMIS DATA STANDARDS

Project Level Changes		Client/Tenant Level Changes	
HMIS Participation	**Element 2.08** Tracks participation by project: • Yes/No • Start & End dates • Comparable Database Y/N field for Victim Service Providers	Race and Ethnicity	**Element 3.04** • Add "Hispanic/Latina/e/o" to response options • Add "Middle Eastern or North African" to 3.04 *Removes 3.05 – Ethnicity (see retired elements below)*
		Gender	**Element 3.06** • Change "Female/Male" to "Man/Woman" Change "Gender other than…" to "Non-Binary" • Add "Culturally specific identity" and "different identity"
		Exit Destination	**Element 3.12** • Separates Temporary/Permanent situations response options into different headers • Options are re-organized and numbered
Coordinated Entry (CE) Participation	**Element 2.09** • Identifies projects that refer clients ("access points") and accept referrals	Living Situation (Includes Prior 3.917, Current 4.12, Destination 3.12)	**Appendix A** • Combine subsidy types in permanent situations into "rent/own by client with ongoing subsidy", add dependency that allows for selection of subsidy
		Translation Assistance Needed/ Language	**Element C4** • Identifies clients needing translation assistance & what language **Appendix** • 20 most common options in LA/Glendale will be provided by the Glendale HMIS team for system use, with "Other" text field
		Retired Elements	• 3.05 Ethnicity • C1 Wellbeing • V5 Last permanent address • U1 Worst Housing Situation
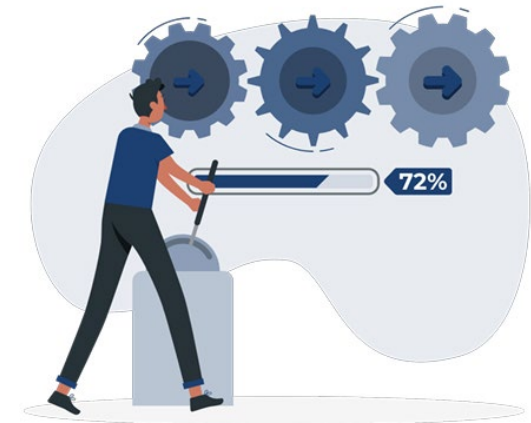
R3	Sexual Orientation	Required element for HUD: CoC – PH: Permanent Supportive Housing project type	HMIS end users/staff should review information with active clients at the next appropriate encounter. Verify accuracy and update if incorrect.

UPDATE CONTACT FORM

AGENDA

#5

Public Comments

AGENDA

#6

Any Questions?

#MyGlendale

glendaleca.gov/homeless-services